



2020 Annual Report

Northeast Florida Medical Legal Partnership :: October 15, 2020
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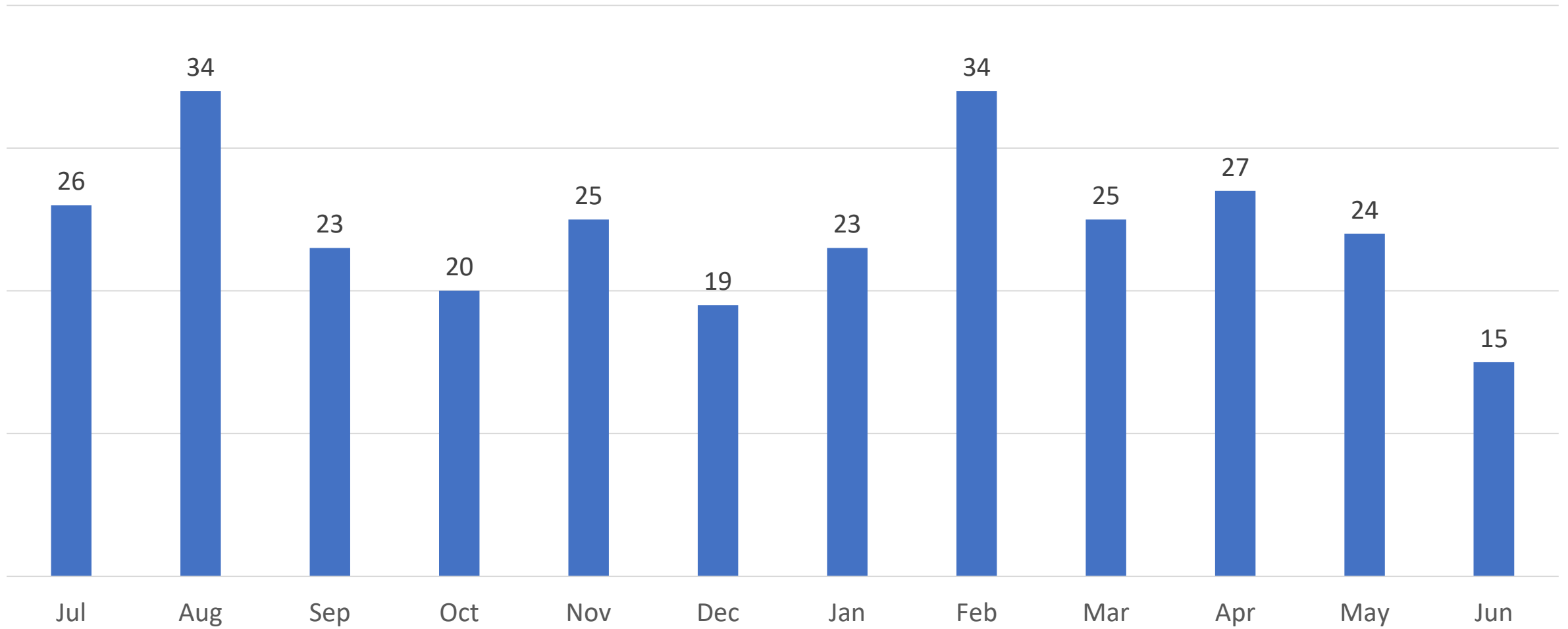


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 - Social Determinants of Health
 - Public Benefits Cases Won
 - Financial Outcomes: Health Insurance, Social Security Benefits, Food Stamps
 - Prospective Annual Savings for Children with Medical Complexity
 - NFMLP Processes and Outcomes

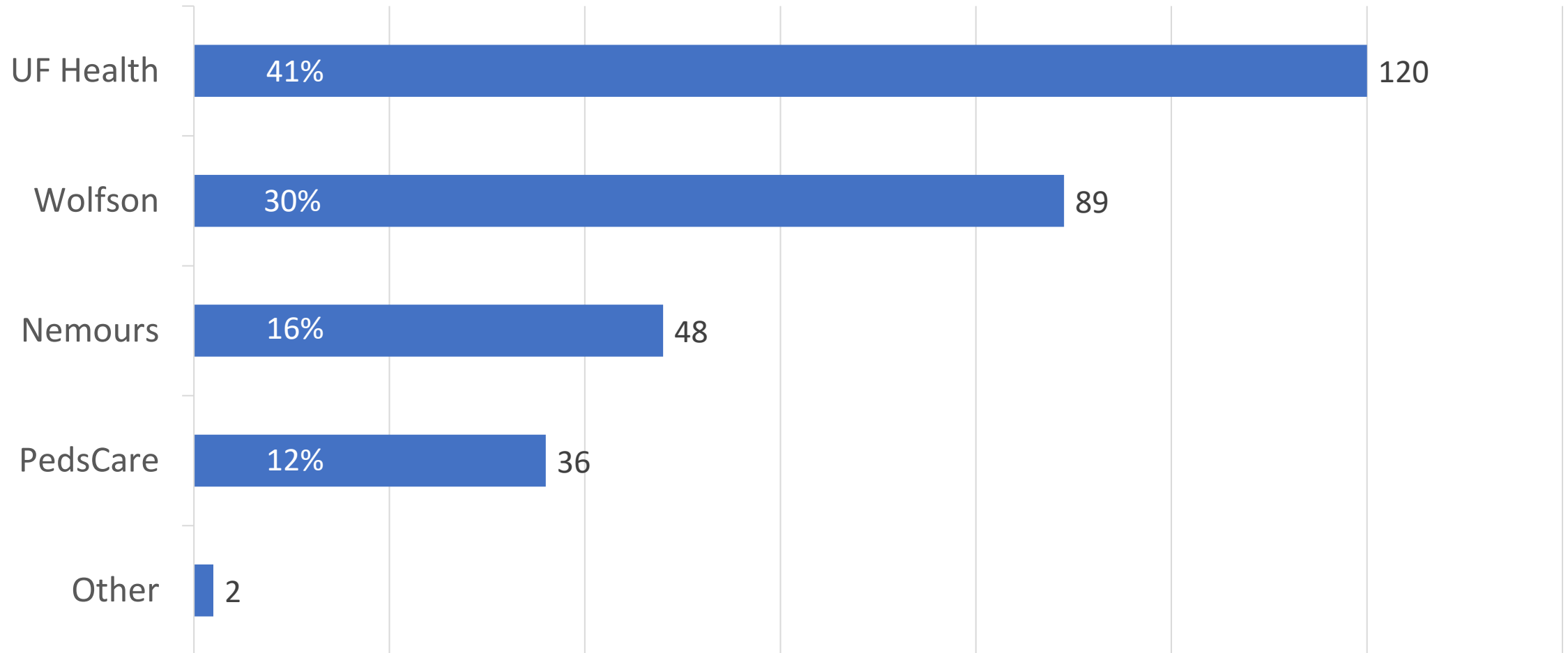
295 Patient Referrals

FY3: July 2019 – June 2020



Patient Referrals by Partner

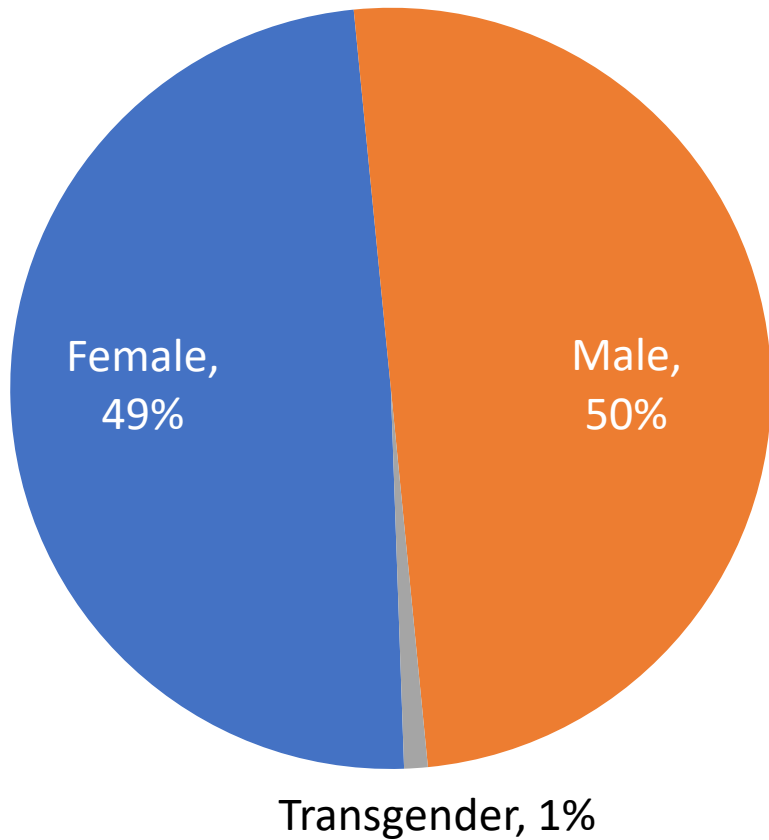
FY3: July 2019 – June 2020



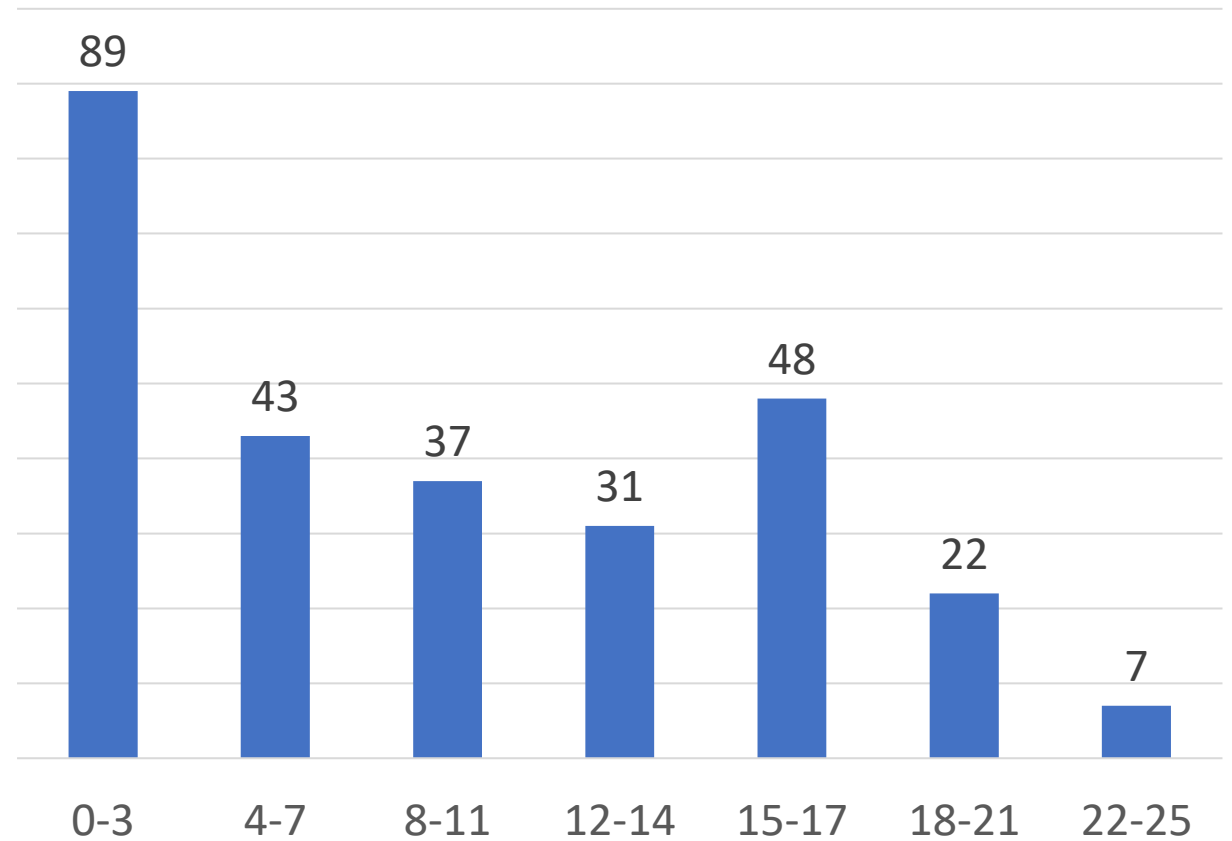
Patient Demographics

FY3: July 2019 – June 2020

Patient Gender



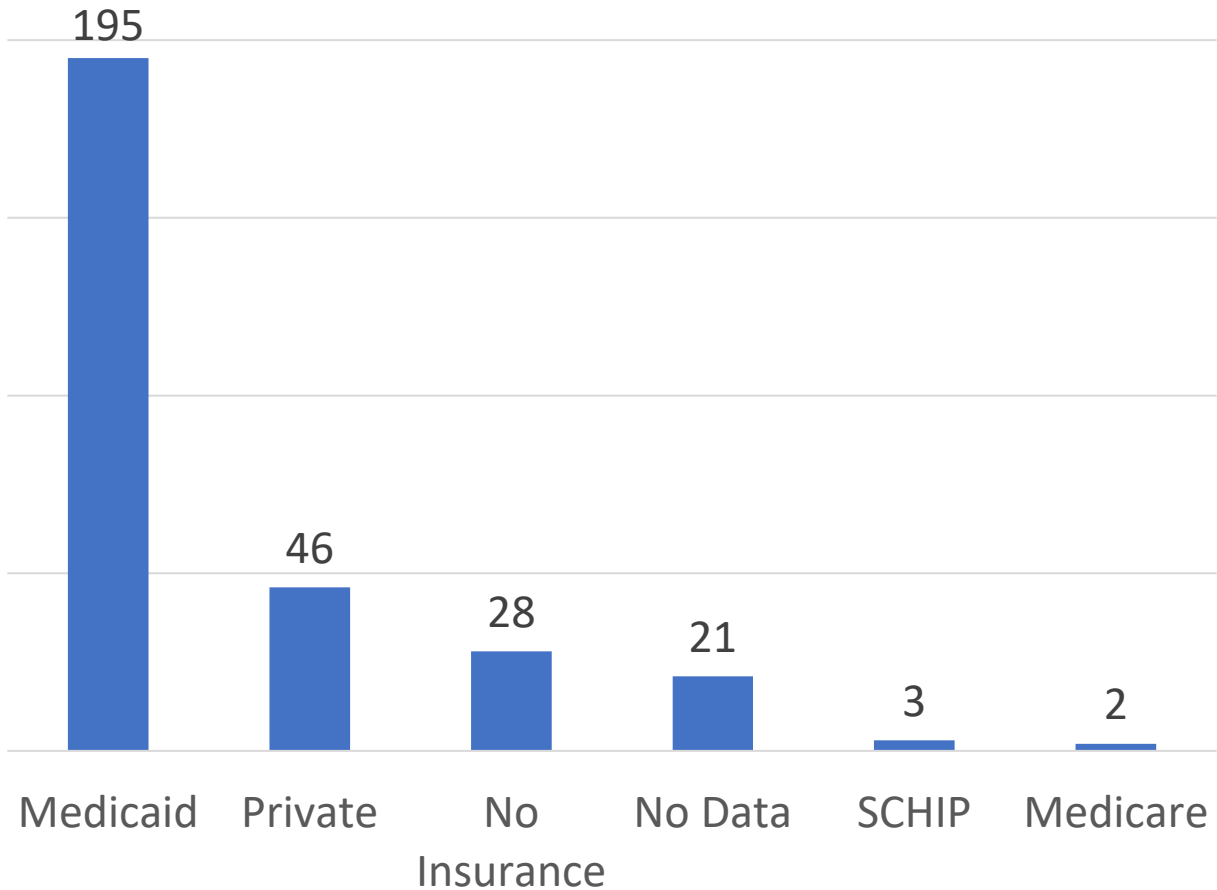
Patient Age in Years



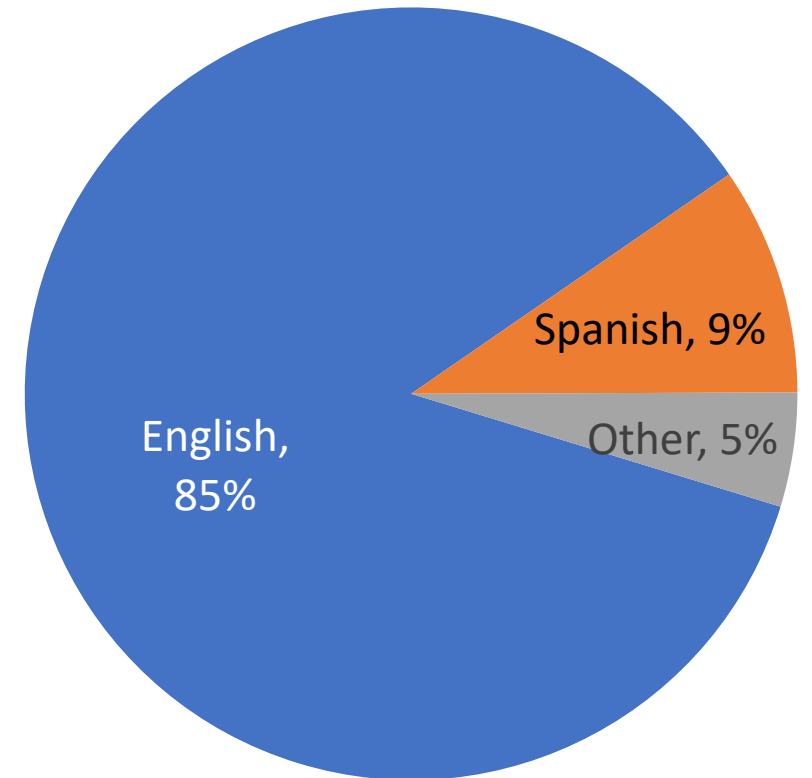
Patient Demographics

FY3: July 2019 – June 2020

Insurance Coverage

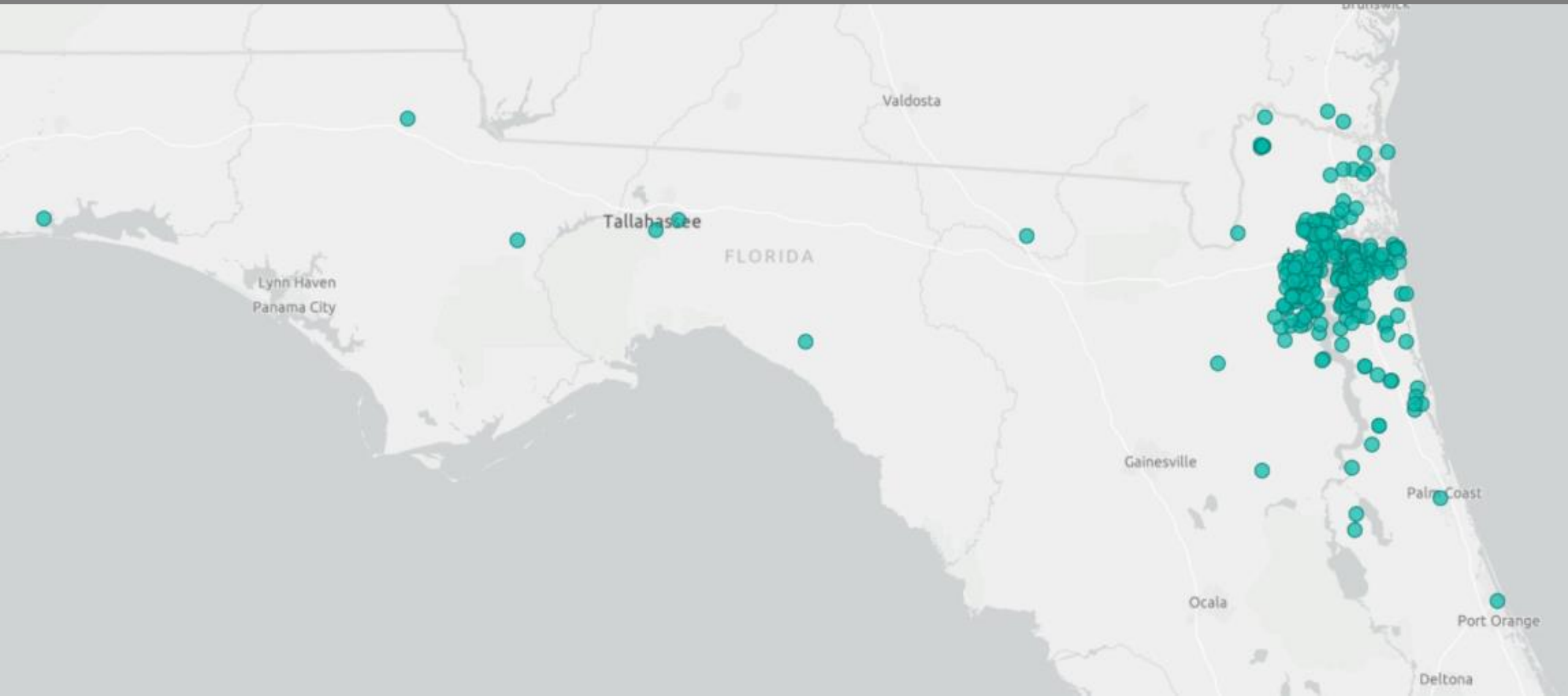


Primary Language

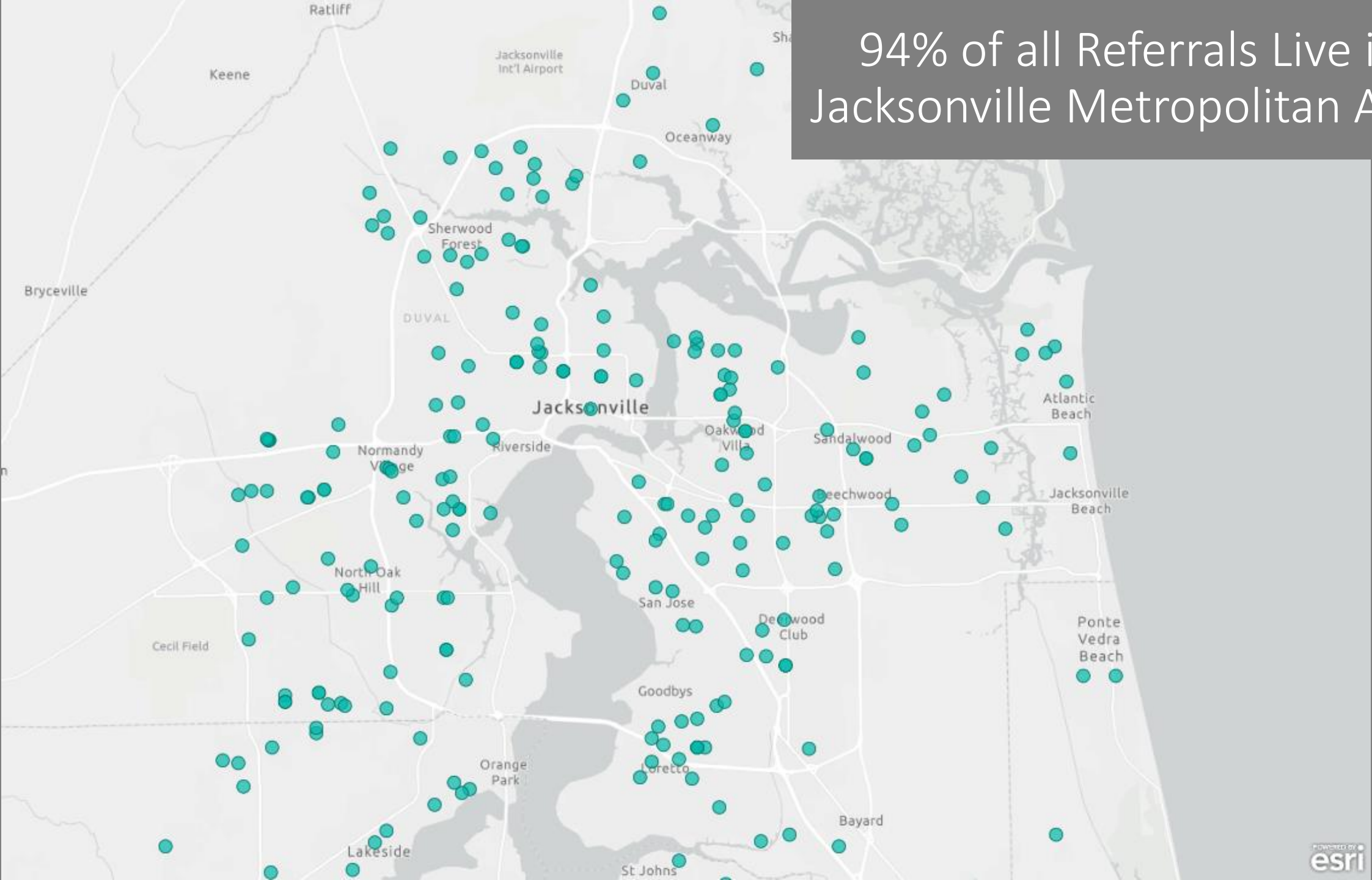


All Referred Patients by Home Address

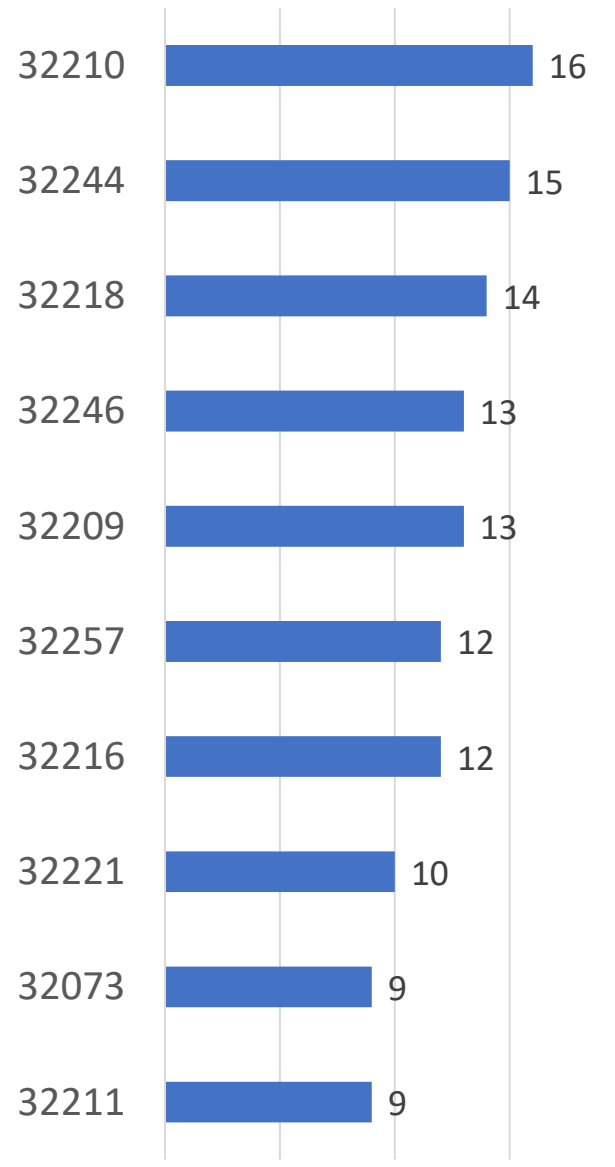
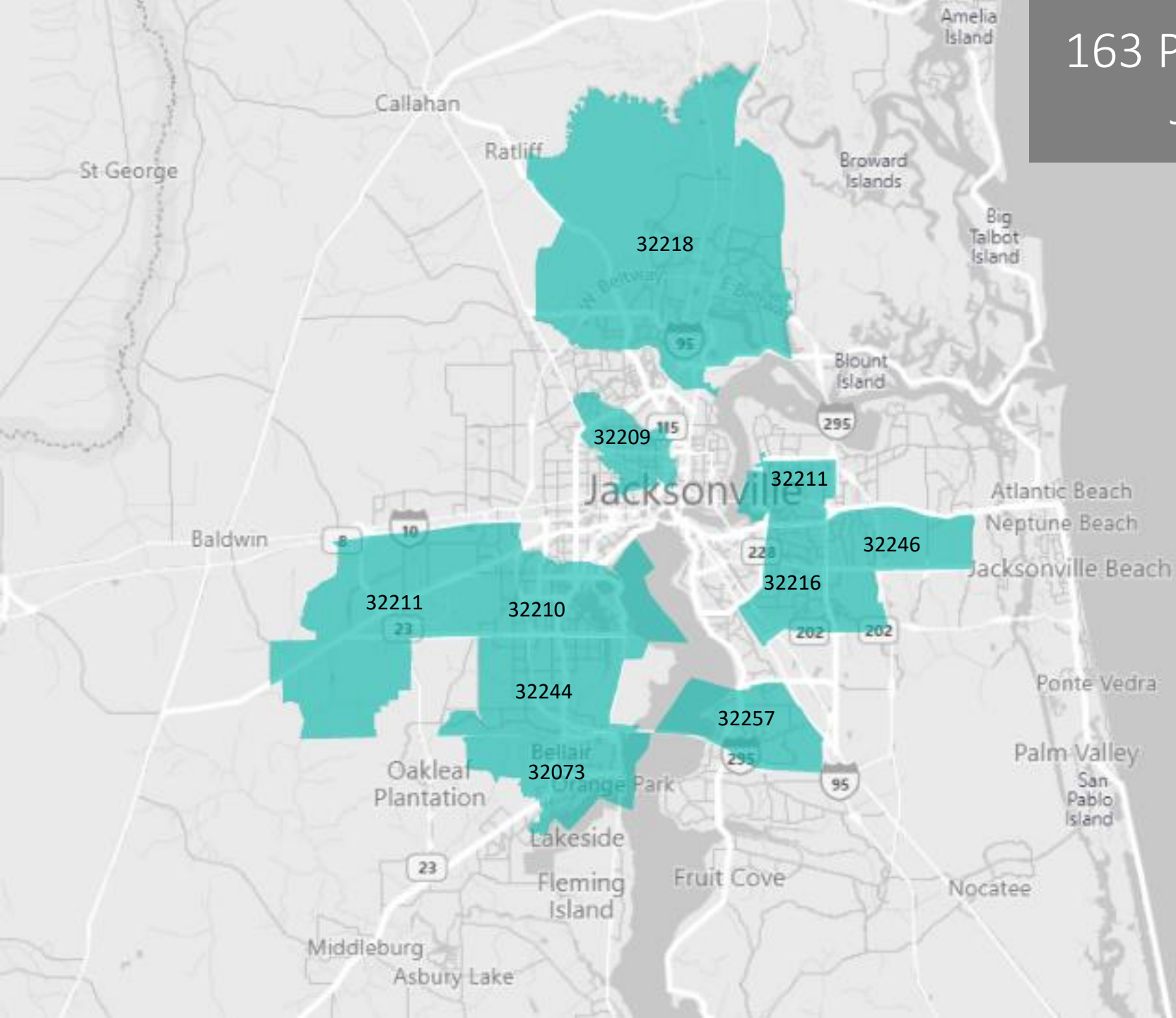
FY3: July 2019 – June 2020



94% of all Referrals Live in Jacksonville Metropolitan Area

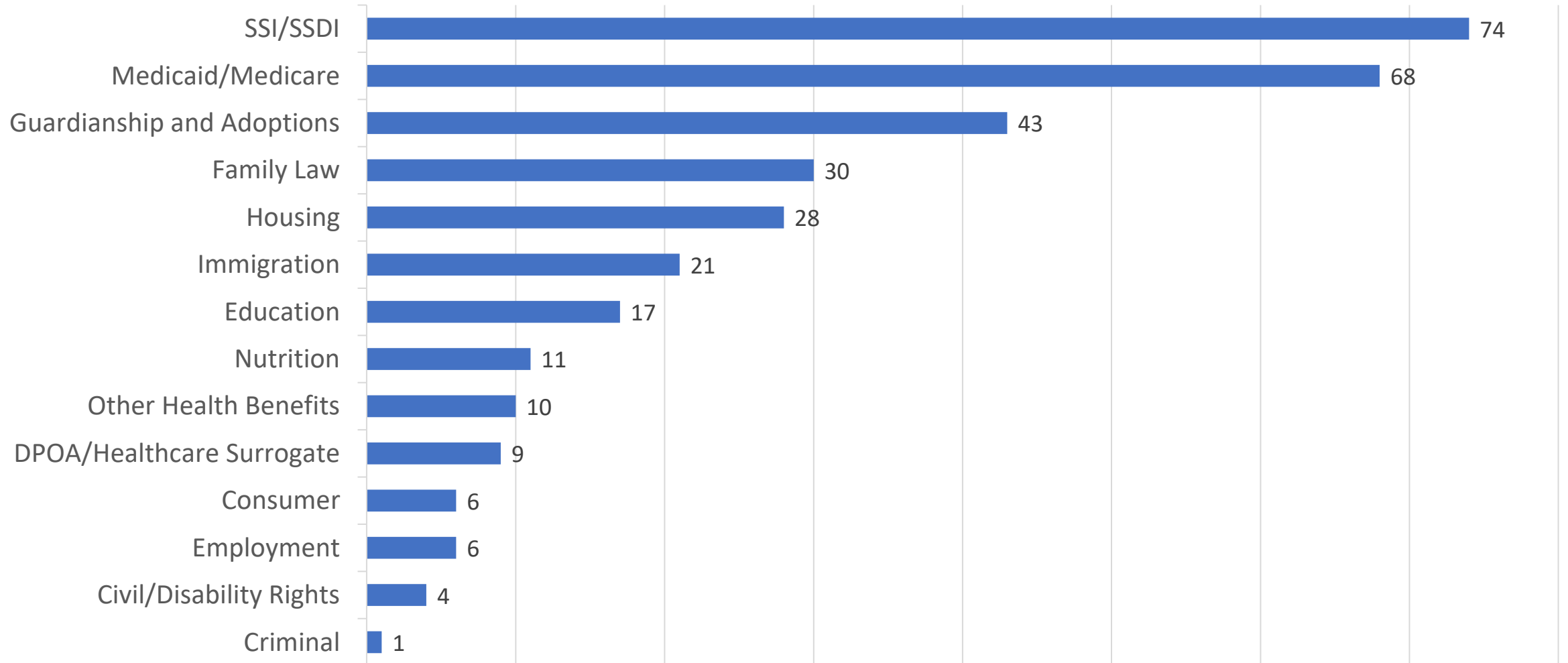


163 Patients from 10 Zip Codes in Jacksonville Metro Area



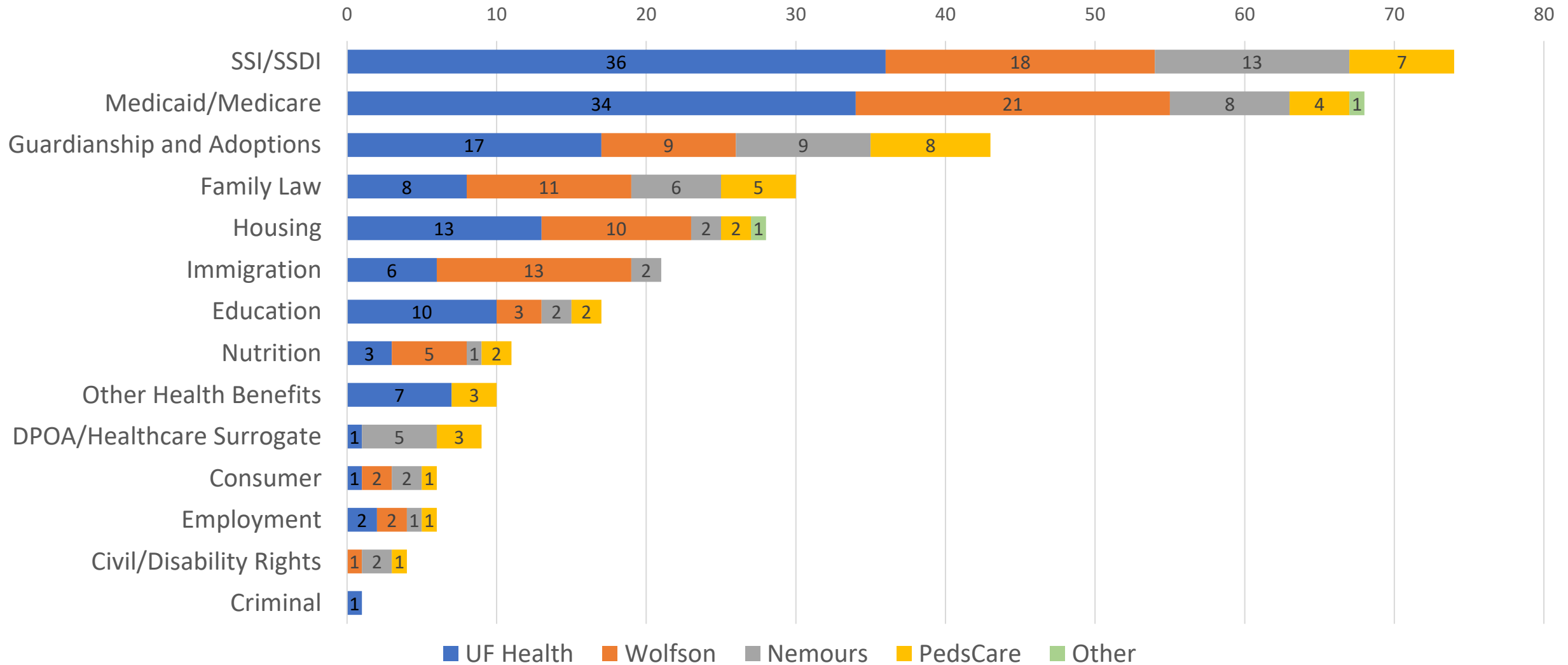
295 Patients Referred for 328 Legal Issues

FY3: July 2019 – June 2020



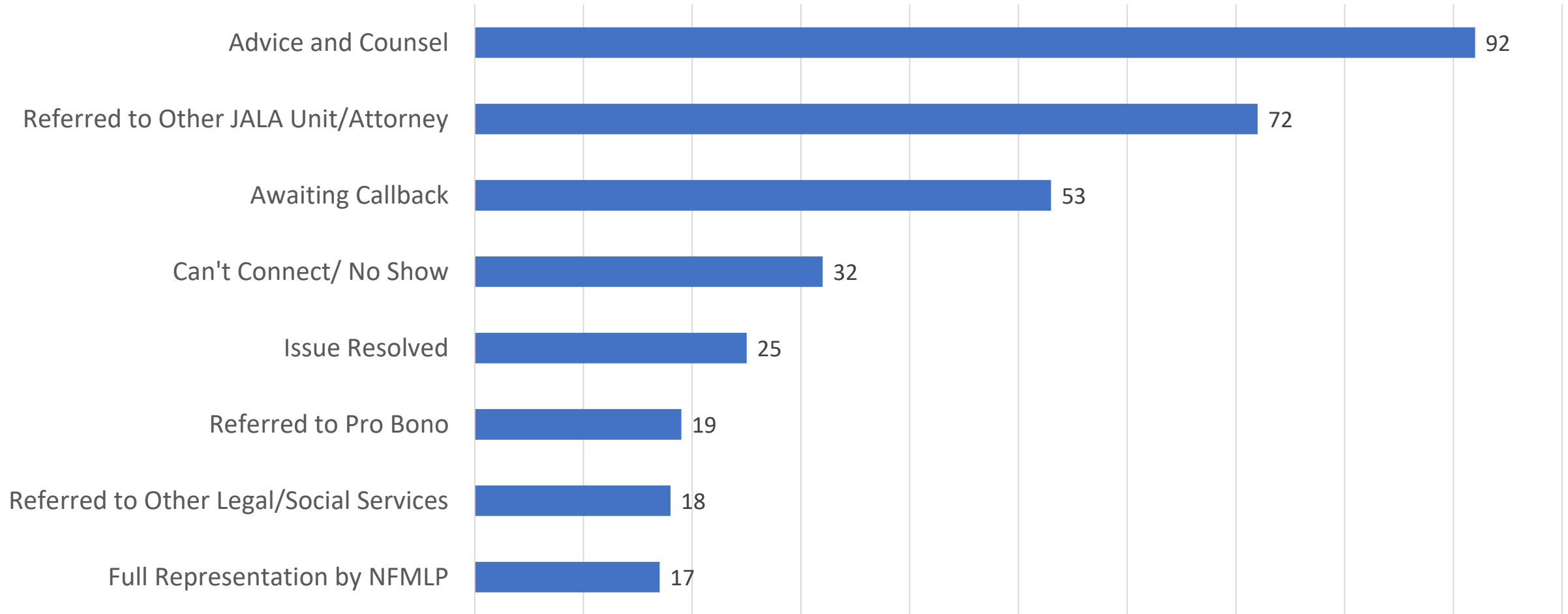
Legal Issues by Referral Partner

FY3: July 2019 – June 2020



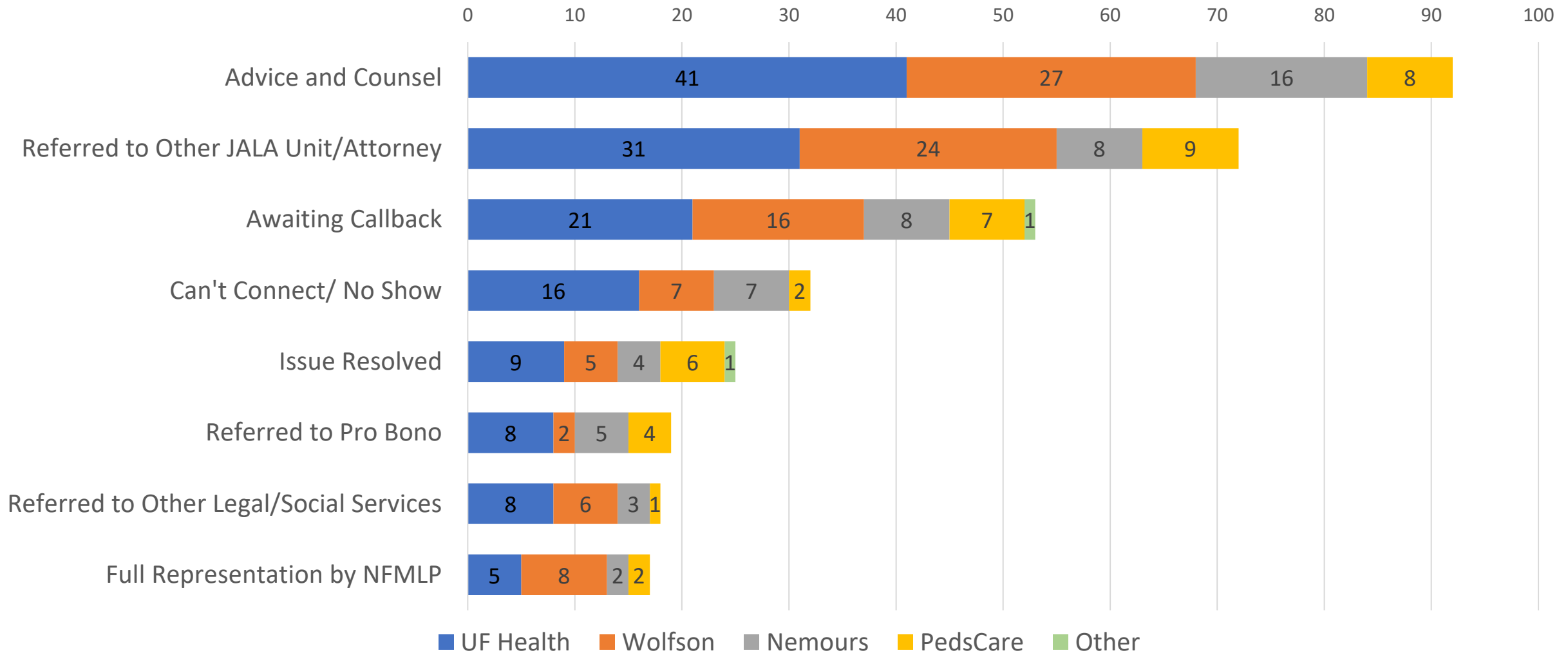
Referral Outcomes

FY3: July 2019 – June 2020



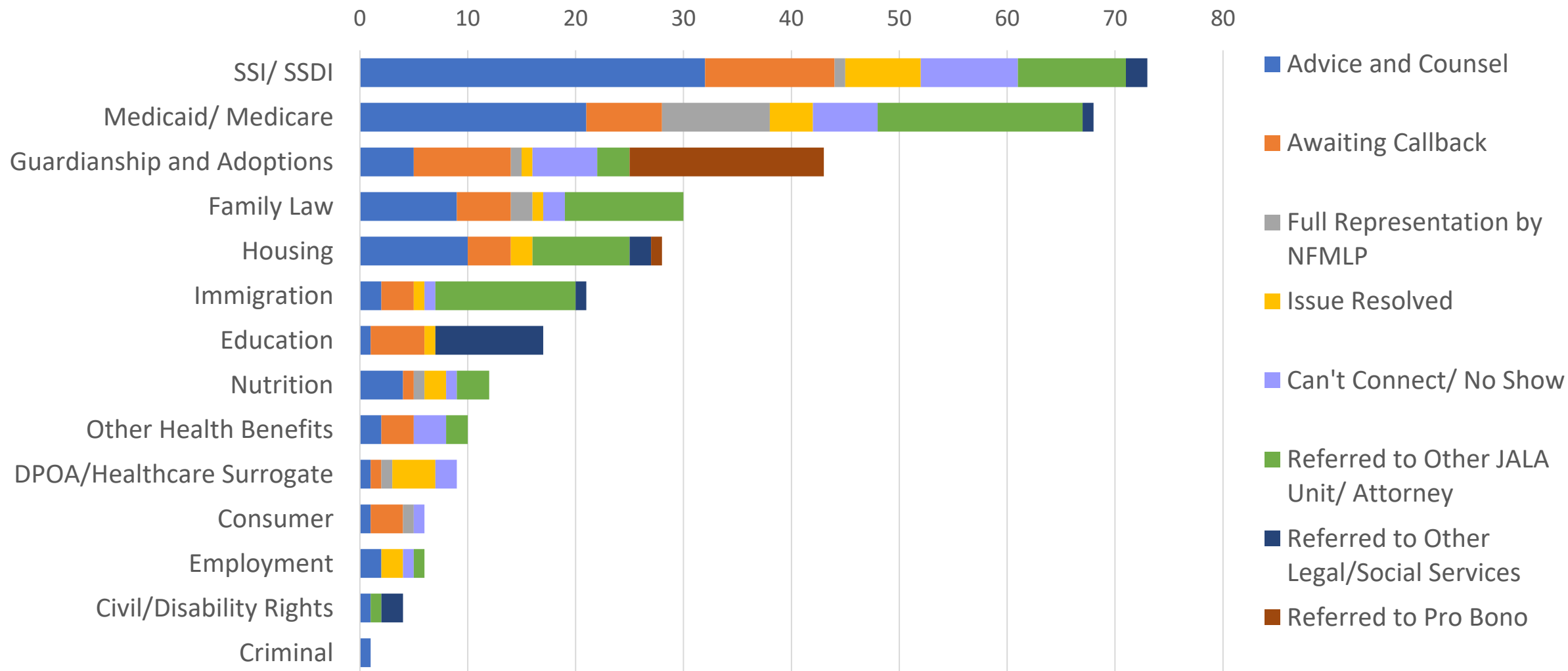
Referral Outcomes by Referral Partner

FY3: July 2019 – June 2020



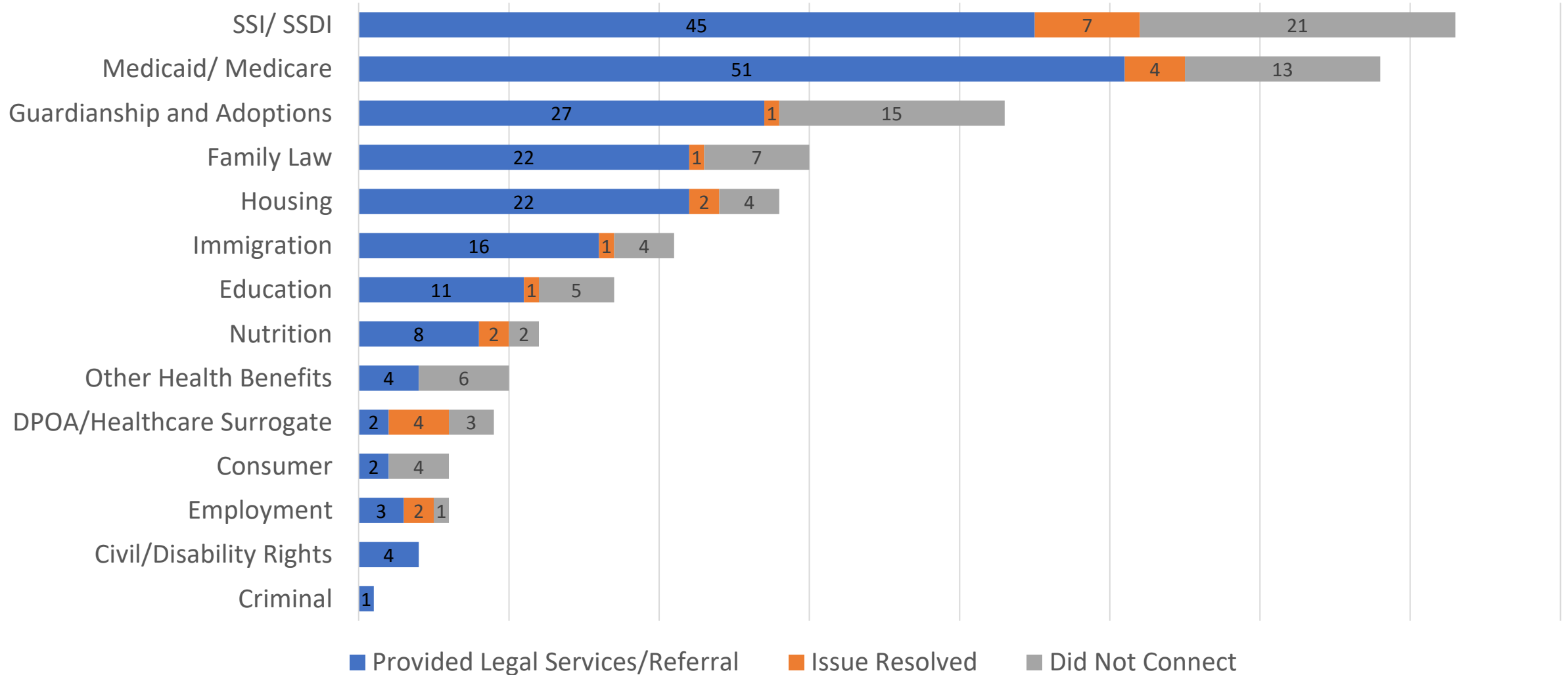
Referral Outcomes by Legal Issue

FY3: July 2019 – June 2020



Referral Outcomes by Legal Issue (Simplified)

FY3: July 2019 – June 2020



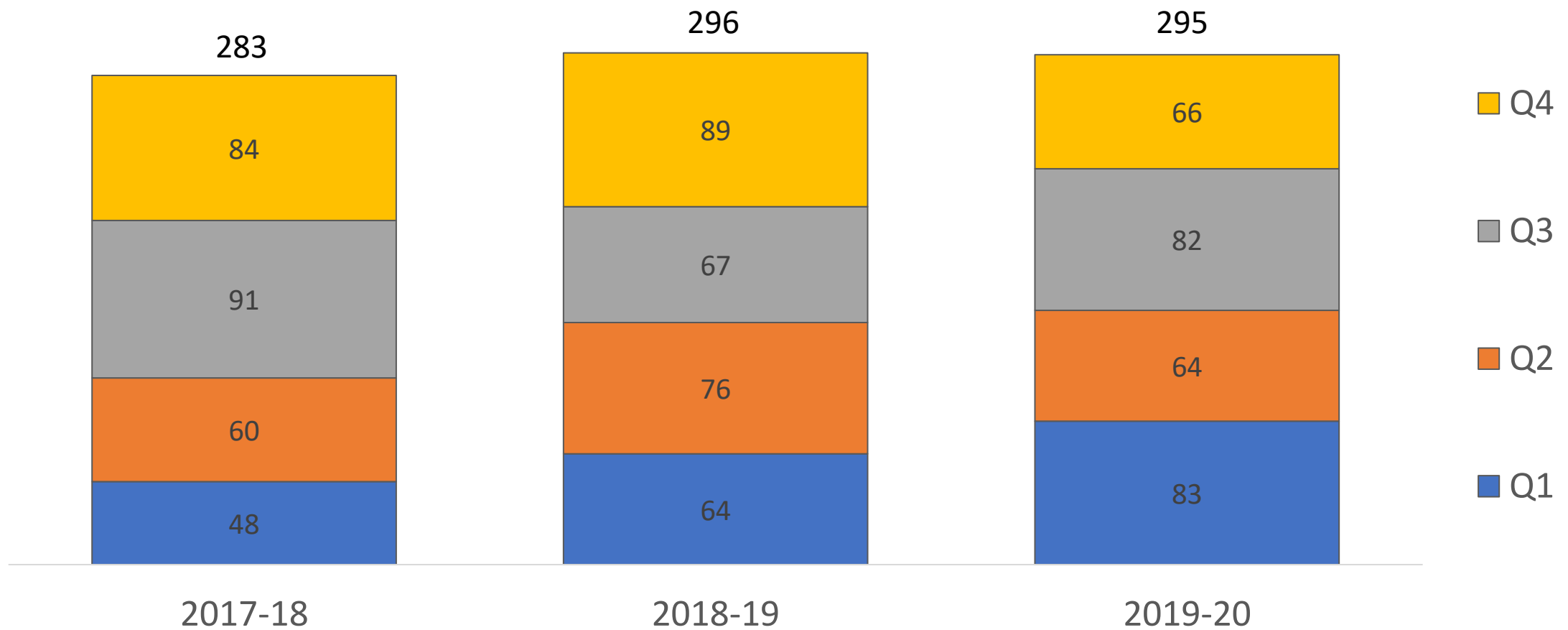
Three Years of NFMLP Data

FY1-3: July 2017 – June 2020

- What do we know about the flow of referrals to NFMLP over time?
- Which Social Determinants of Health impact patients the most?
- What has JALA-NFMLP legal representation achieved for patients and families?
- What is the estimated return on investment (ROI) for the funding partner?

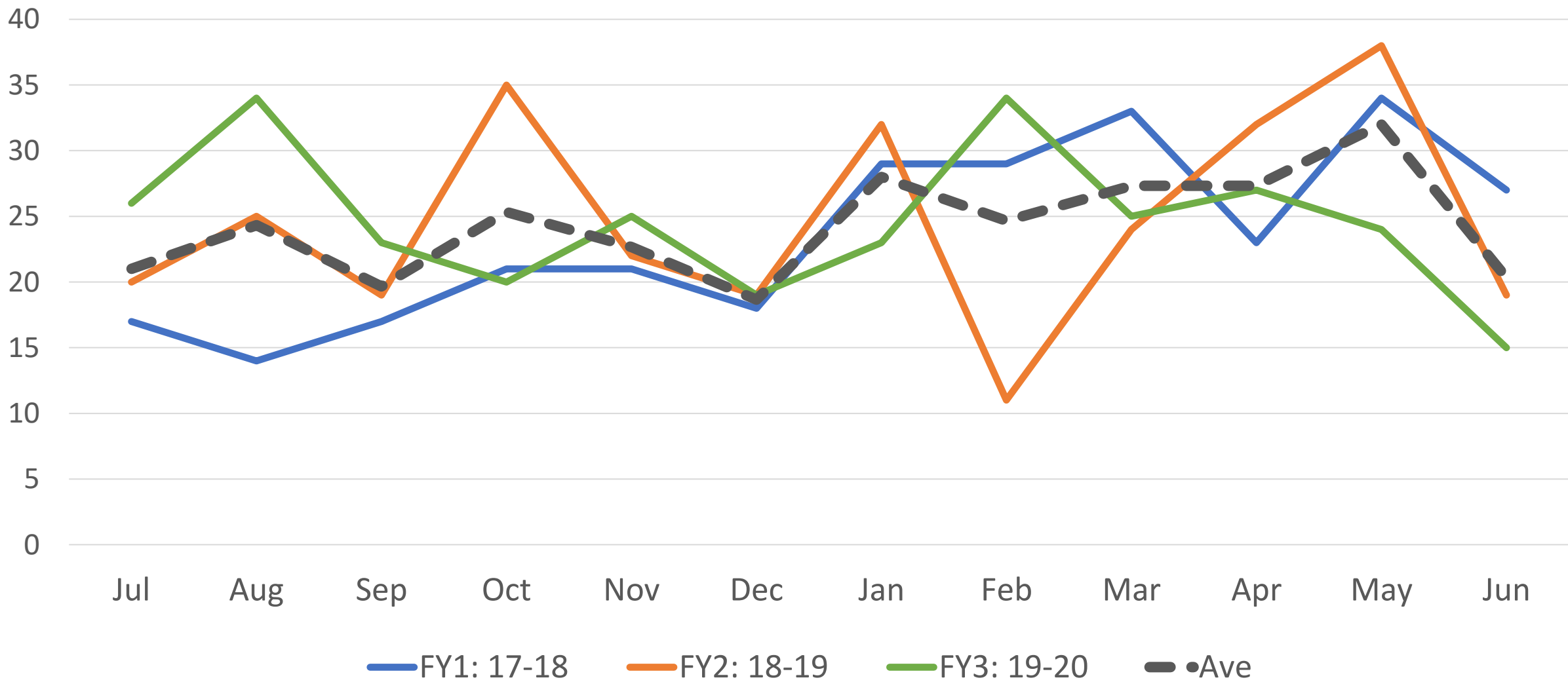
874 Patient Referrals Over 3 Years

FY1-3: July 2017 – June 2020



874 Patient Referrals Over 3 Years

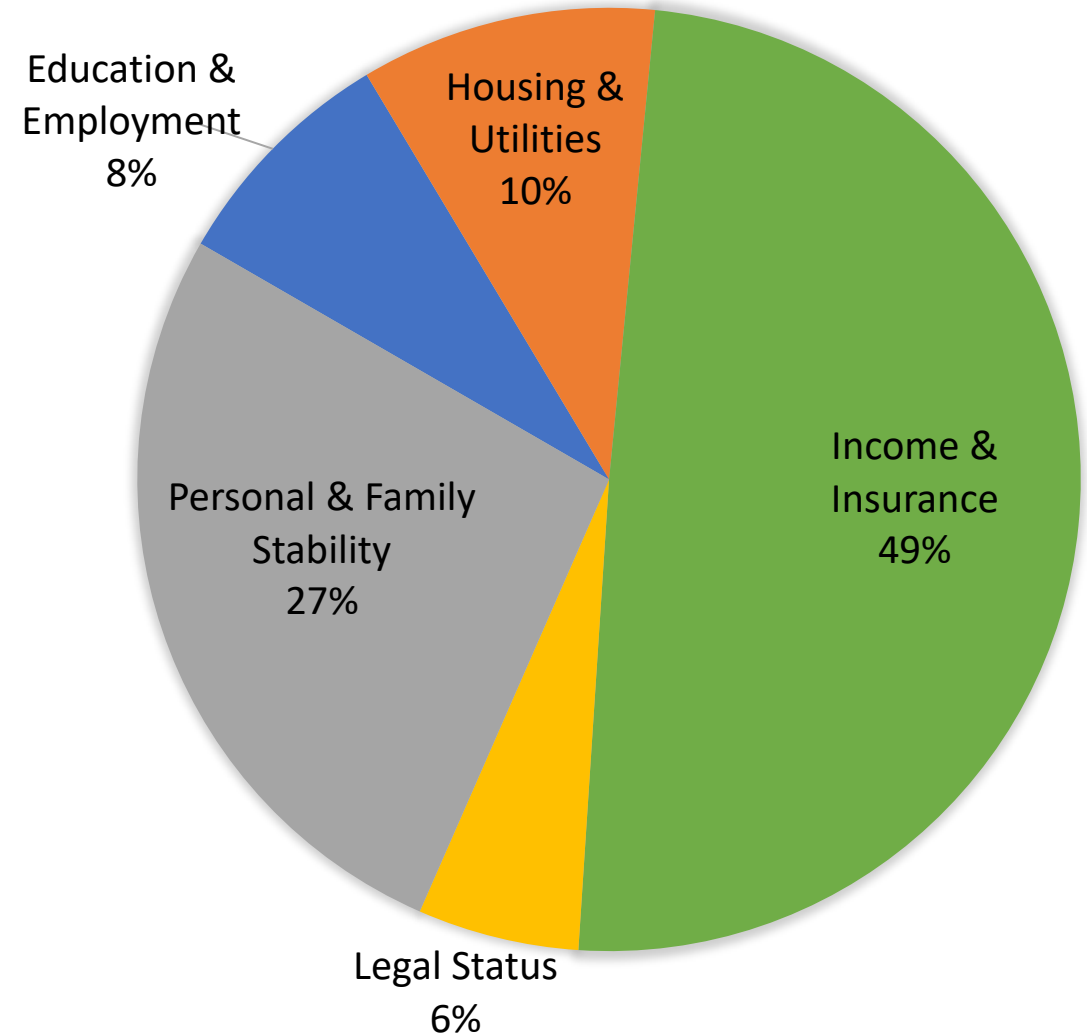
FY1-3: July 2017 – June 2020



Social Determinants of Health

Referred July 2017– June 2020

Social Determinant of Health - Primary Legal Issue	Number of Referrals
Education & Employment - Education, Employment	70
Housing & Utilities - Housing	88
Income & Insurance - SSI/ SSDI, Medicaid/ Medicare, Other Health Benefits, Nutrition, Consumer	429
Legal Status - Immigration, Criminal	48
Personal & Family Stability - Family Law, Guardianship & Adoptions, DPOA/ Healthcare Surrogate	232



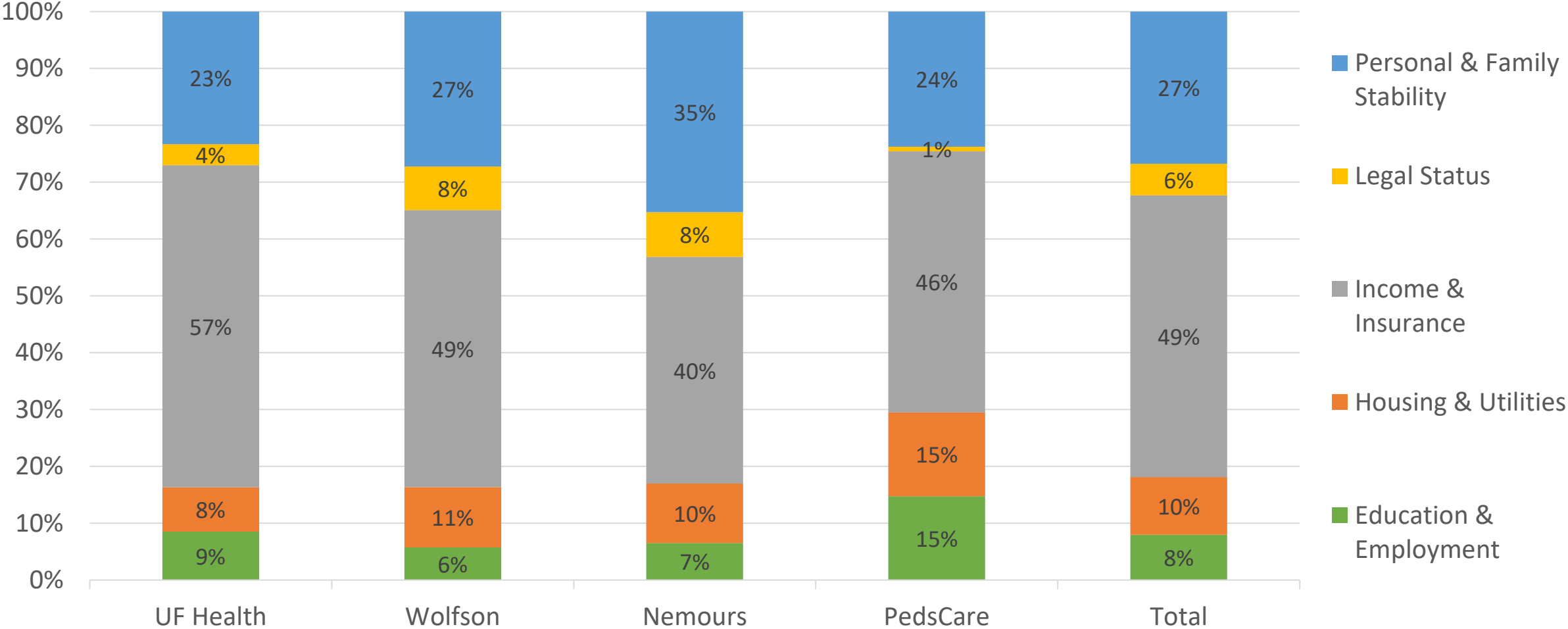
Social Determinants of Health by Partner

Referred July 2017– June 2020

Social Determinant of Health	UF Health	Wolfson	Nemours	PedsCare	Other
Education & Employment	23	18	10	18	1
Housing & Utilities	21	33	16	18	0
Income & Insurance	153	152	61	56	7
Legal Status	10	24	12	1	1
Personal & Family Stability	63	85	54	29	1

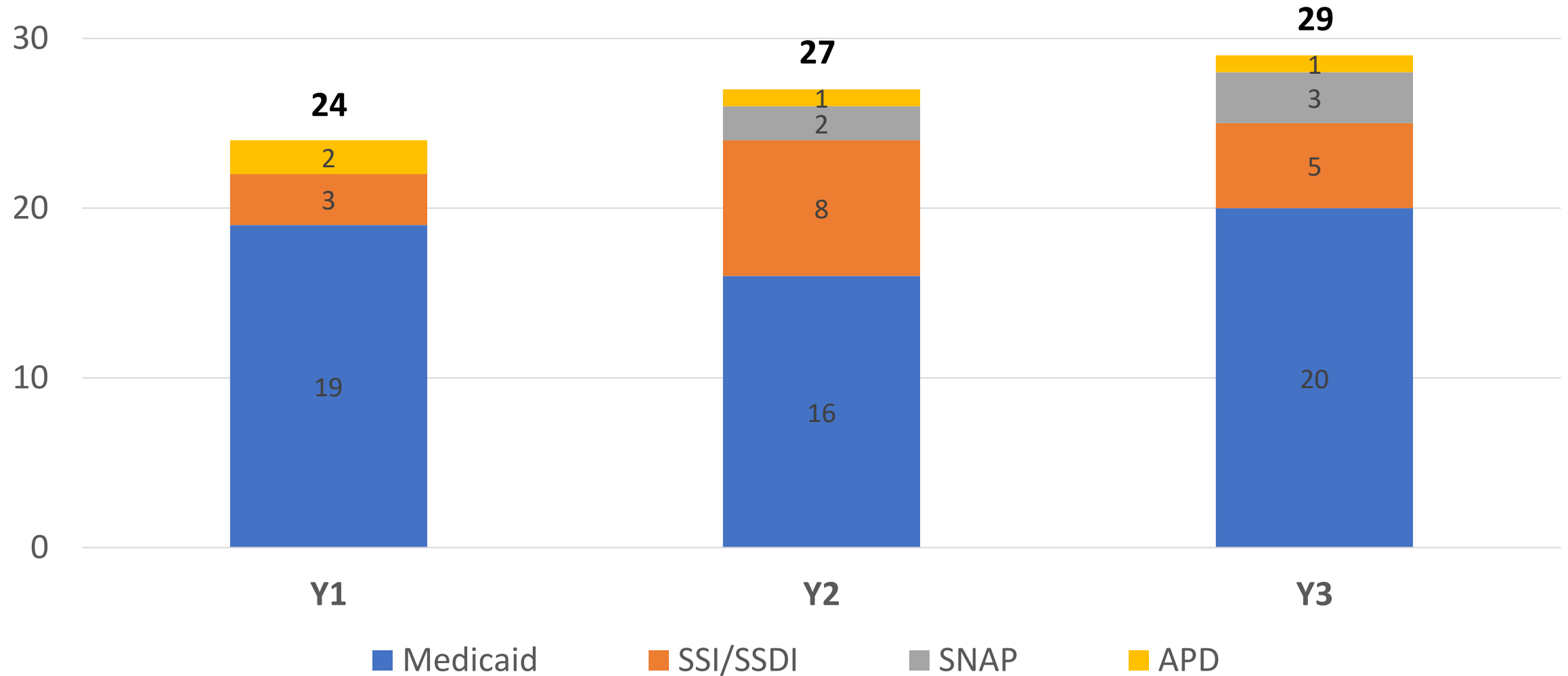
Social Determinants of Health by Partner

Referred July 2017– June 2020



NFMLP Won at least 80 Public Benefits Cases

Cases Closed July 2017– June 2020



Financial Outcomes for 20 Health Insurance Cases Represented by NFMLP

Cases Closed July 2017 – June 2020

Successful Advocacy for Payment of Medical Expenses	# Cases	Lump Sum
Secured Medicaid Coverage	13	\$327,383
Obtained Payment on Medicaid Claim	5	\$104,665
Obtained Payment on Health Insurance Claim	1	\$17,009
Stopped Debt Collection Activity	1	NA
Total	20	\$449,058

$$\text{ROI} = (\$449,058 - \$75,000) / \$75,000 * 100 = 499\%$$

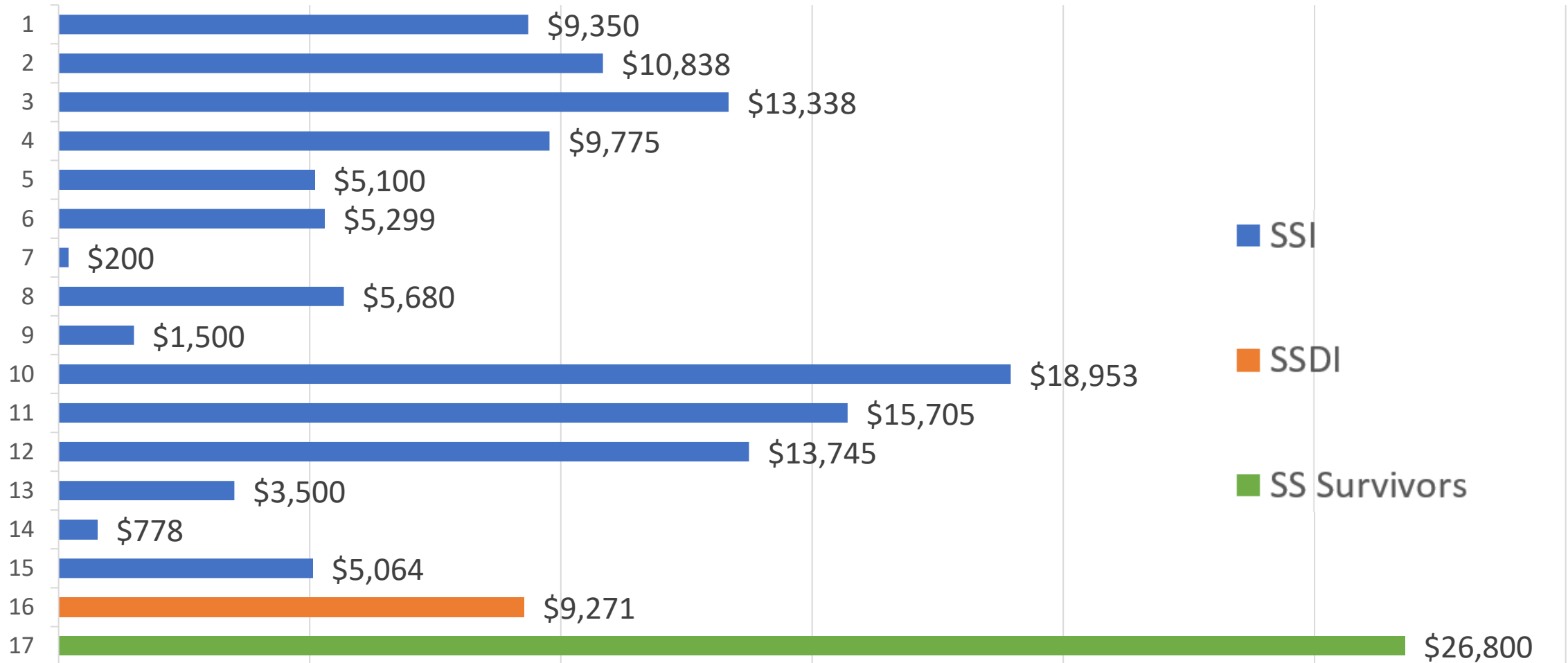
Financial Outcomes for 22 Other Cases Represented by NFMLP

Cases Closed July 2017 – June 2020

Successful Advocacy for Specified Benefit	# Cases	Lump Sum	Monthly
Supplemental Security Income (SSI)	15	\$28,082	\$5927
Social Security Disability Insurance (SSDI)	1	\$0	\$839
Social Security Survivor Benefit	1	\$3000	\$1000
Food Stamps (SNAP)	5	\$1681	\$629
Total	22	\$32,763	\$8395

NFMLP won an estimated \$154,894 in Social Security benefits for 17 patients.

Cases Closed July 2017 – June 2020



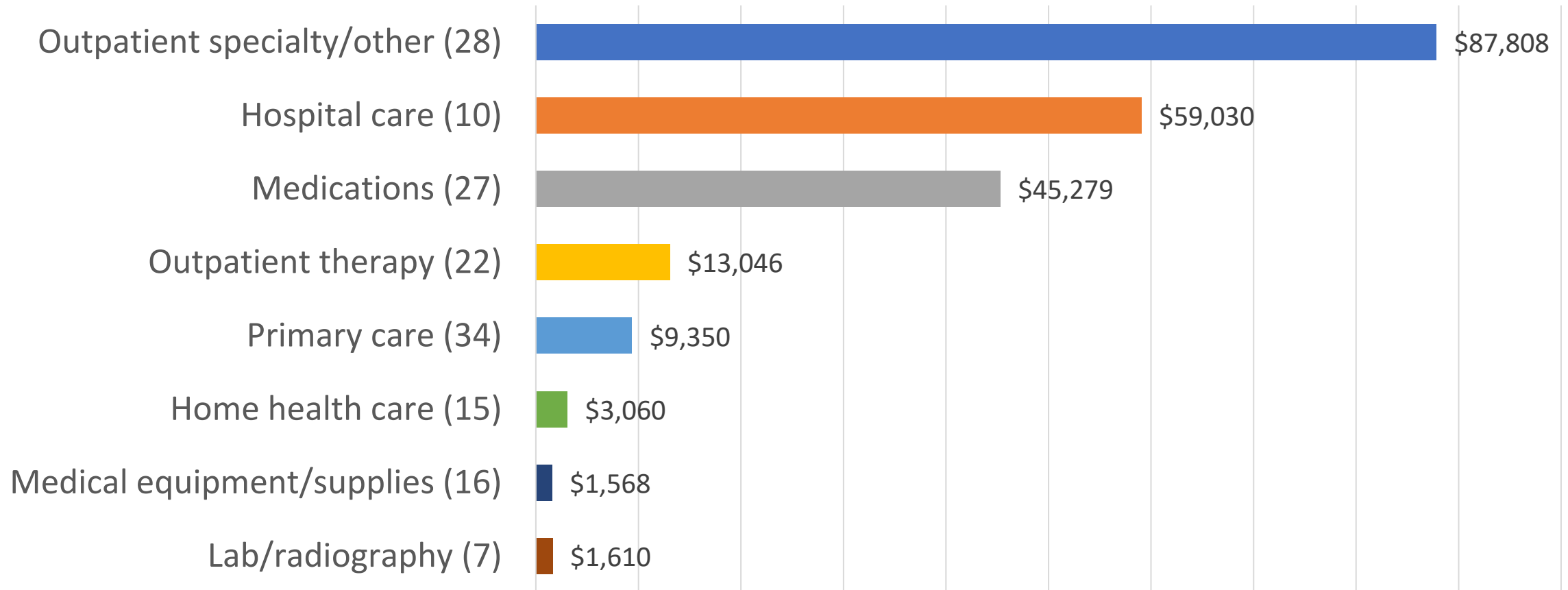
Prospective Cost Per Year of Health Care Service Utilization by Children with Medical Complexity (CMC) on Medicaid

Cases Closed July 2017 – June 2020

Health Care Service	# CMC Using Service	Annual Spending per Child	Totals
Hospital Care	10	\$5903	\$59,030
Outpatient Specialty & Other Care	28	\$3136	\$87,808
Medications	27	\$1677	\$45,279
Outpatient Therapy	22	\$593	\$13,046
Primary Care	34	\$275	\$9,350
Laboratory & Radiographic Testing	7	\$230	\$1,610
Home Health Care	15	\$204	\$3,060
Medical Equipment & Supplies	16	\$98	\$1,568
Total Prospective Savings			\$220,751

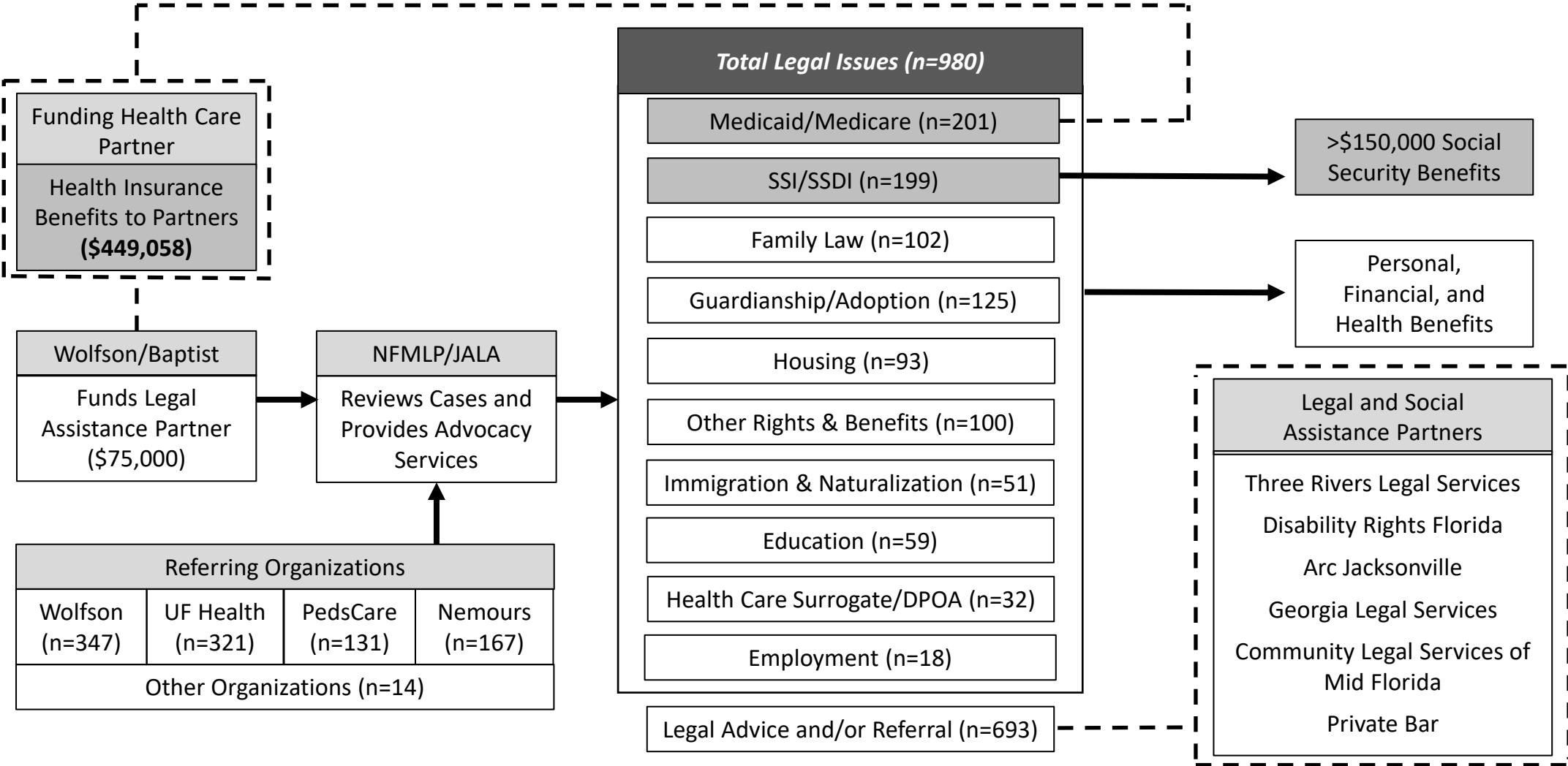
Prospective Cost Savings Per Year by Health Care Service (# CMC)

Cases Closed July 2017 – June 2020



NFMLP Processes and Impacts

July 2017 – June 2020



Adapted from: Teufel, J. A., et al. (2012). Rural Medical-Legal Partnership and Advocacy: A Three-Year Follow-up Study. Journal of Health Care for the Poor and Underserved, 23(2), 705-714