



2021 Mid-Year Data Review

Northeast Florida Medical Legal Partnership :: May 2021
Prepared by Virginia Holland, MPH :: virginia.m.holland@gmail.com

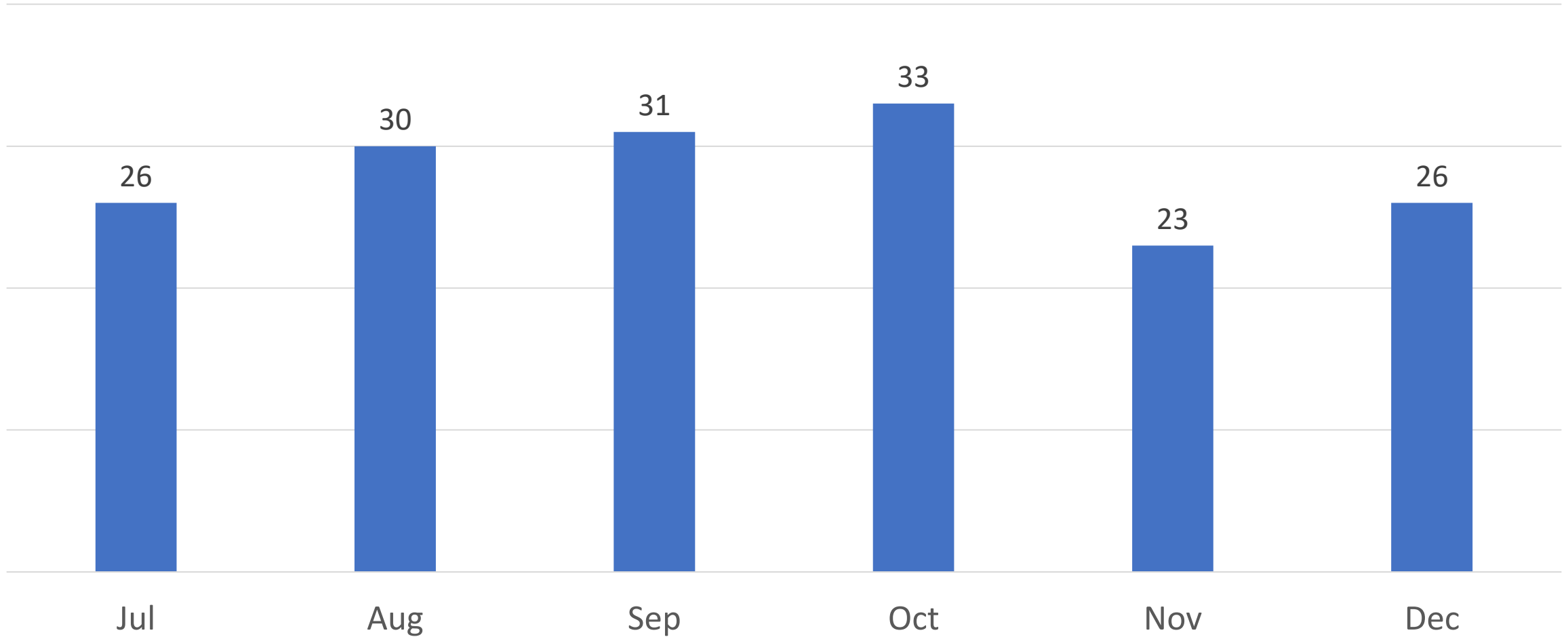


2021 Mid-Year Data Review

- Fiscal Year 4 (Jul-Dec 2020) in Review: Patient Referrals
 - Referrals by Month, Quarter, and Partner
 - Patient Demographics
 - Legal Issues and Referral Outcomes
 - Social Determinants of Health
- Fiscal Years 1-4 (2017-2020) Cumulative Financial Outcomes
 - Public Benefits Cases Won
 - Financial Outcomes
 - NFMLP Processes and Outcomes

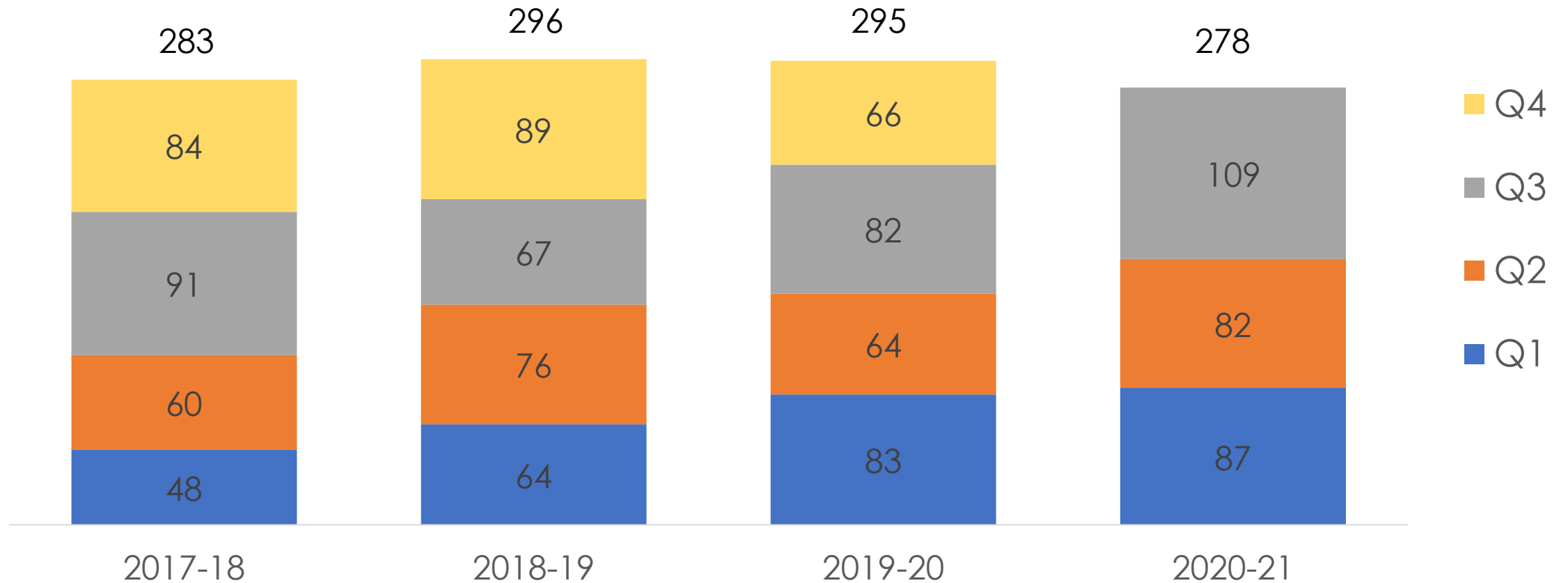
169 Patient Referrals

FY4: July 2020 – December 2020



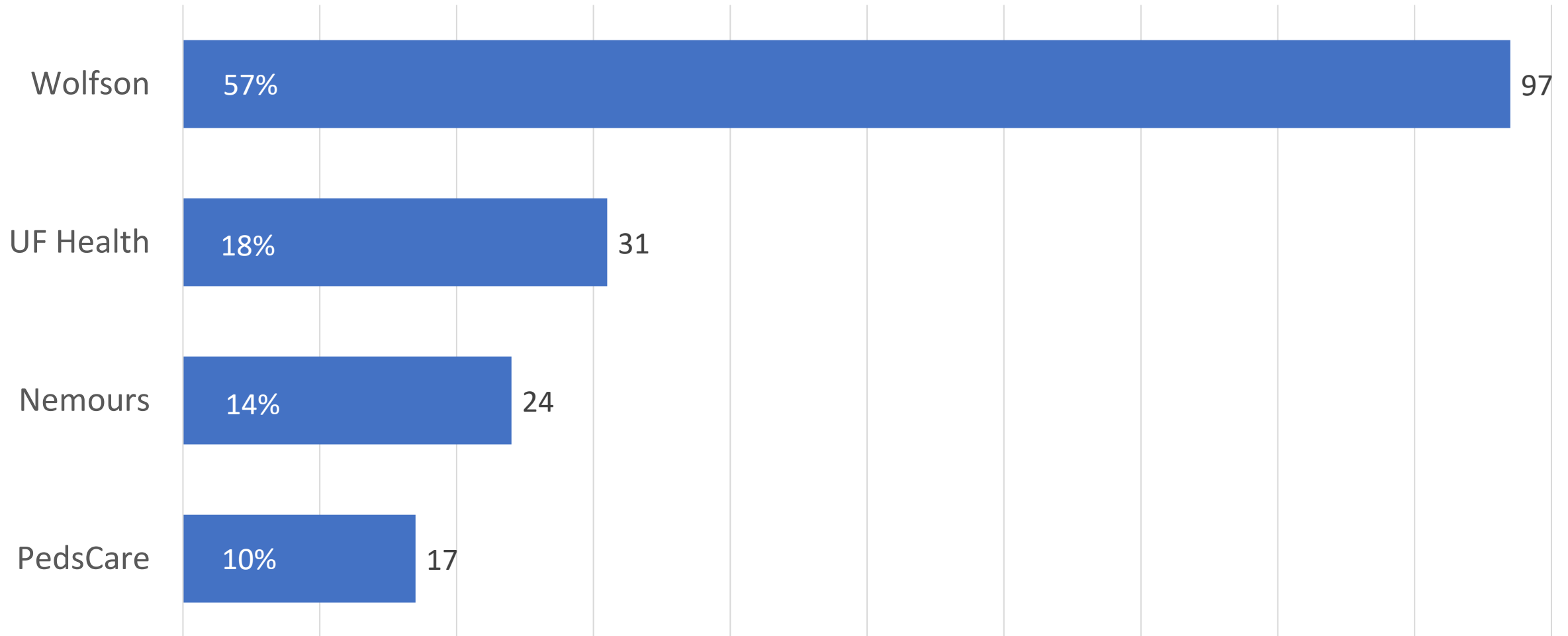
1152 Patient Referrals

FY1-4: July 2017 – March 2021



Patient Referrals by Partner

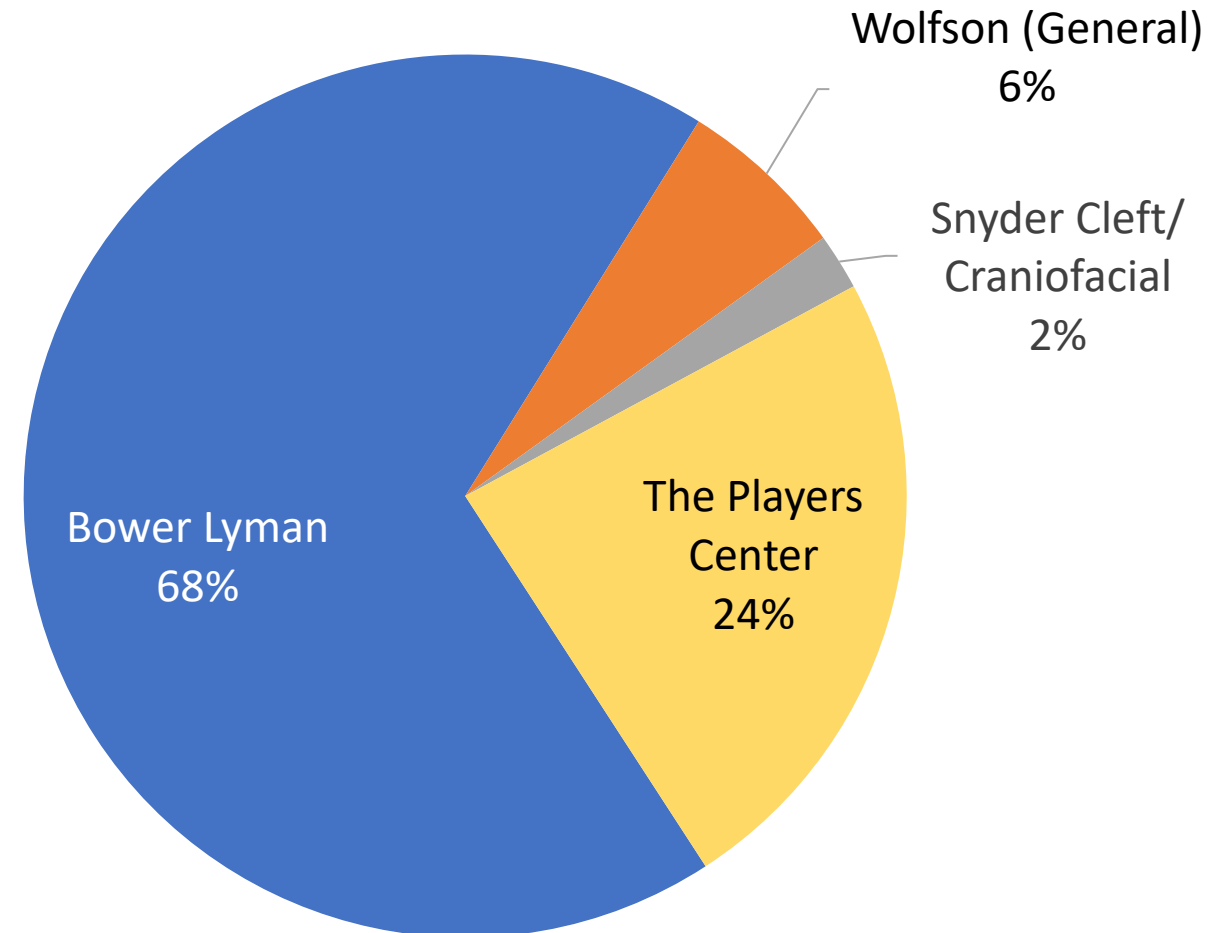
FY4: July 2020 – December 2020



Patient Referrals from Wolfson

FY4: July 2020 – December 2020

Wolfson Referral Source	# Referrals
Bower Lyman Center for Medically Complex Children	66
The Players Center	23
Wolfson (General)	6
Snyder Family Cleft & Craniofacial Center	2



Patient Referrals from UF Health

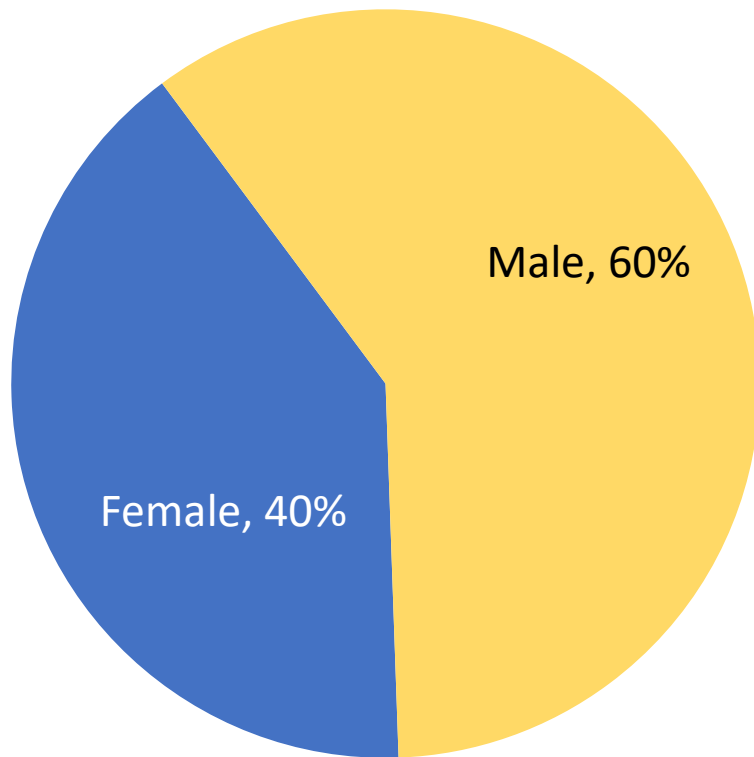
FY4: July 2020 – December 2020

UF Health Referral Source	# Referrals
UF Health (General)	12
Pediatric Multispecialty Center	8
JaxHATS	7
Center for Autism & Related Disabilities	2
Neurodevelopmental Pediatrics	2

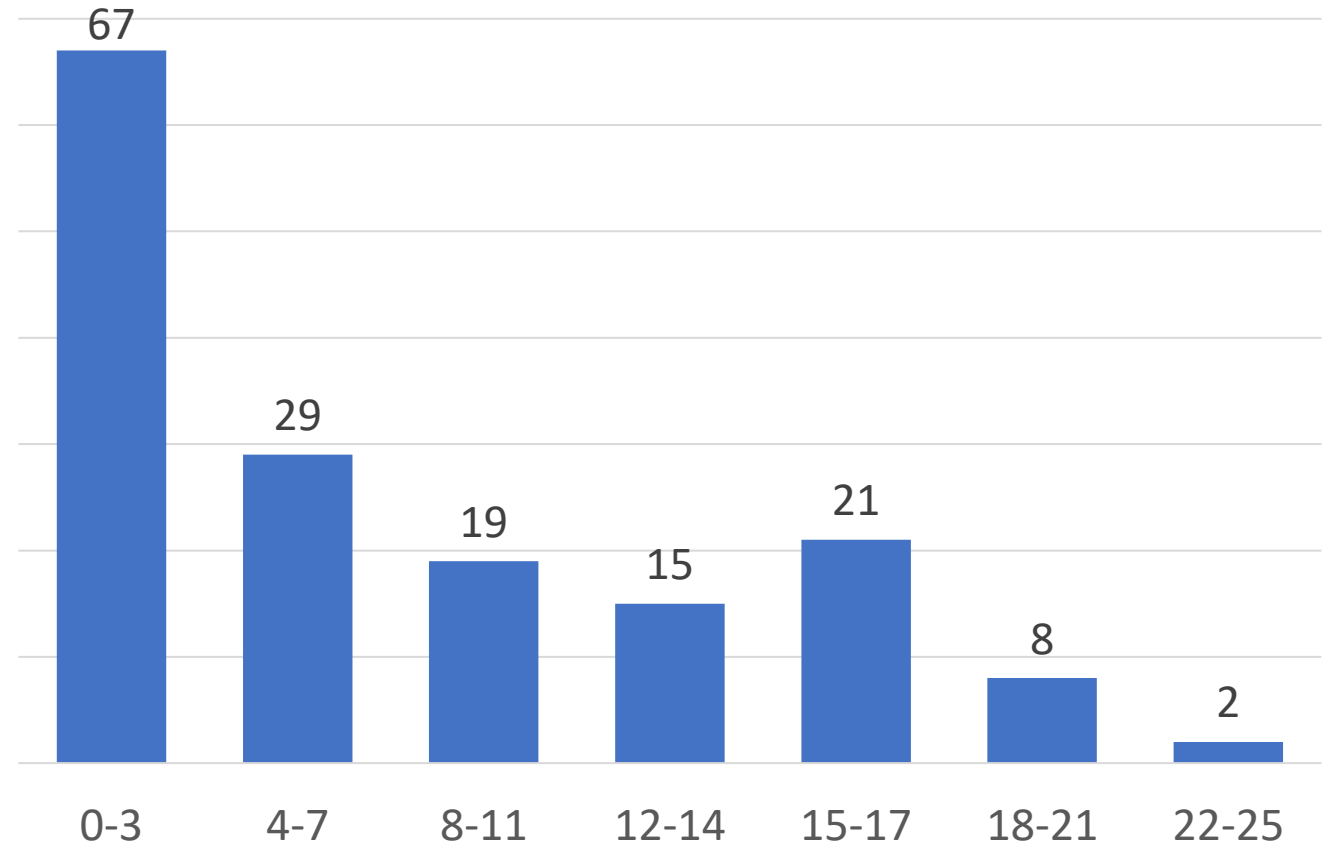
Demographics of Referred Patients

FY4: July 2020 – December 2020

Patient Gender



Patient Age in Years

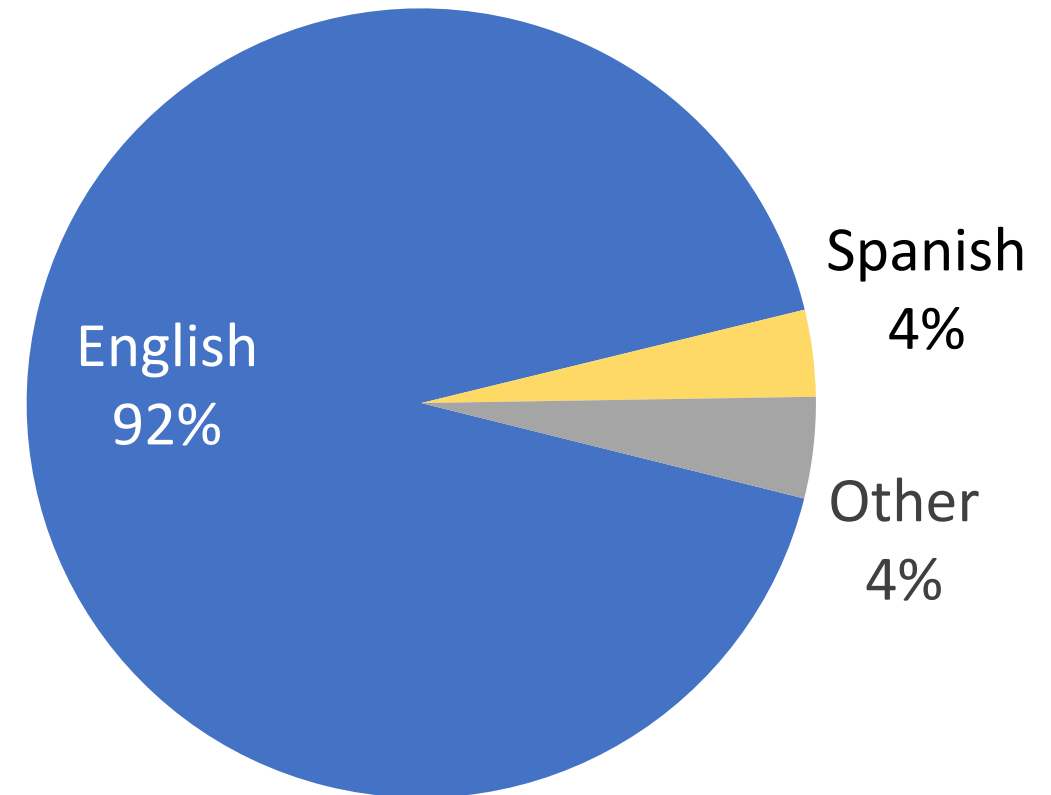


Demographics of Referred Patients

FY4: July 2020 – December 2020

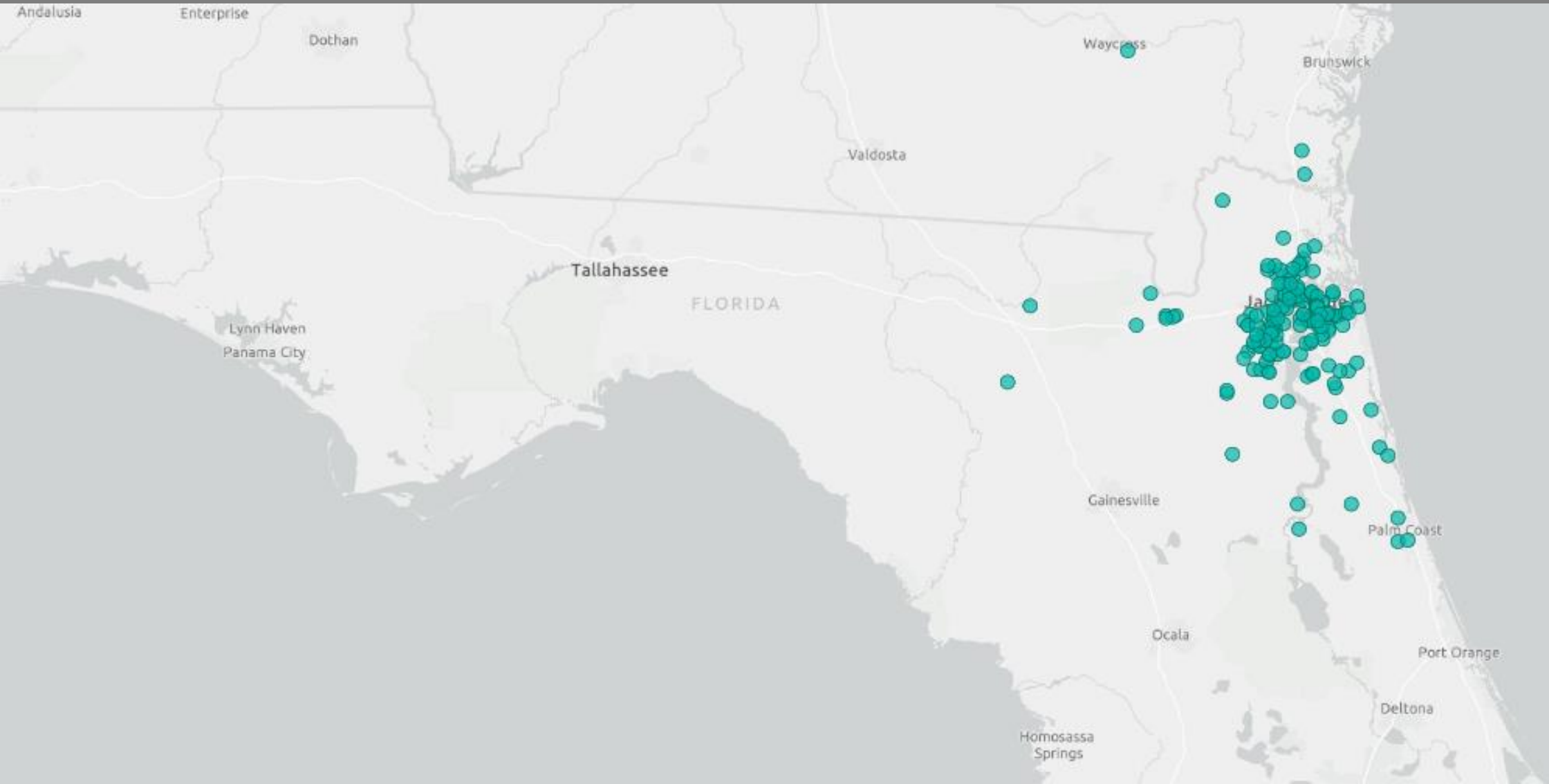
Primary Language

Language	# Patients
English	156
Spanish	6
Other: Arabic	3
Other (1 each): Burmese, Creole, Mandarin, Unspecified	4

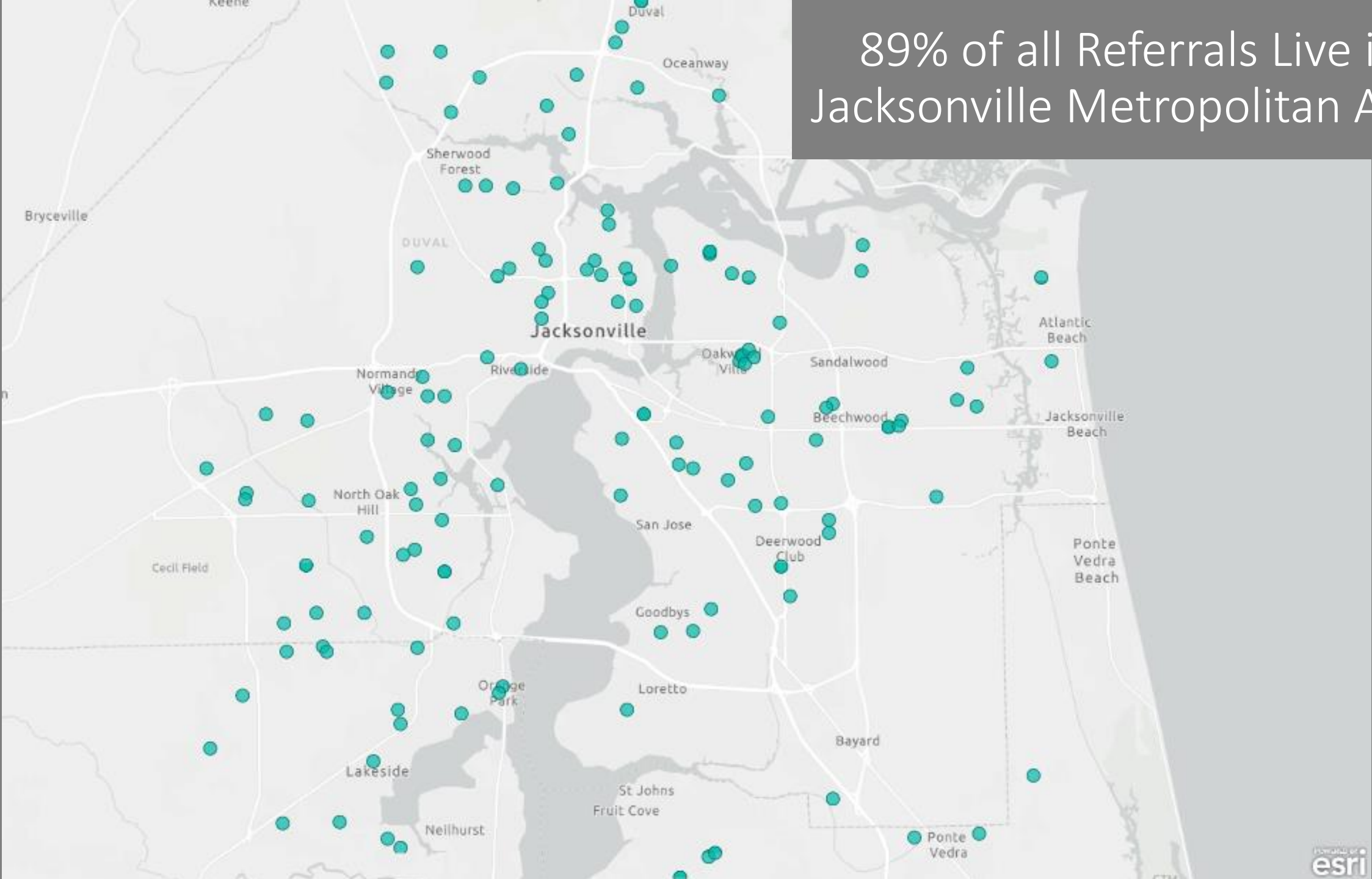


All Referred Patients by Home Address

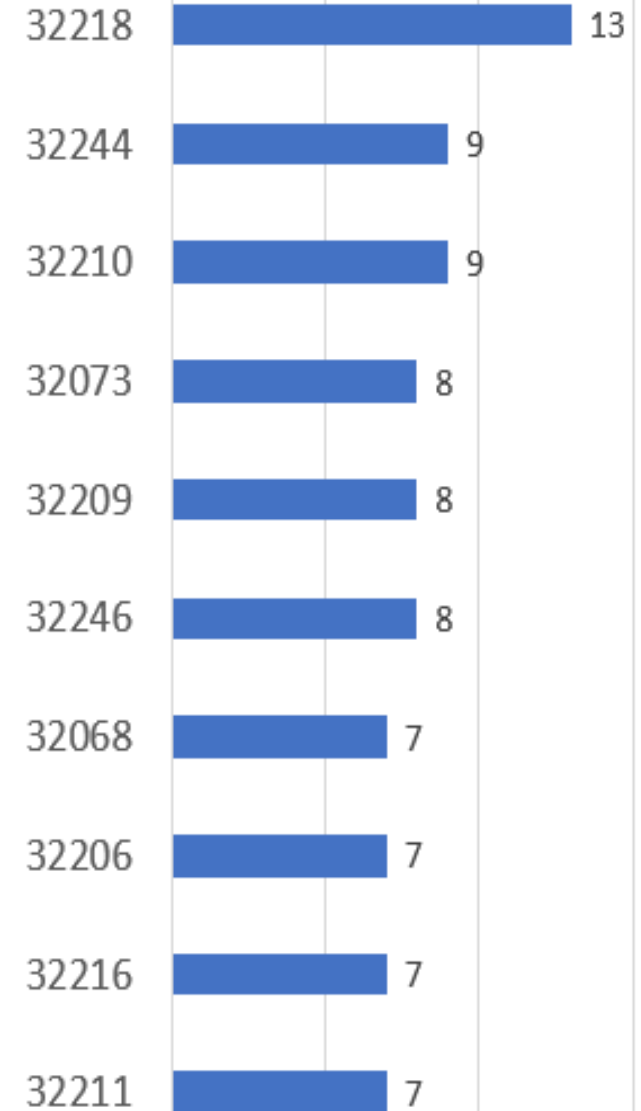
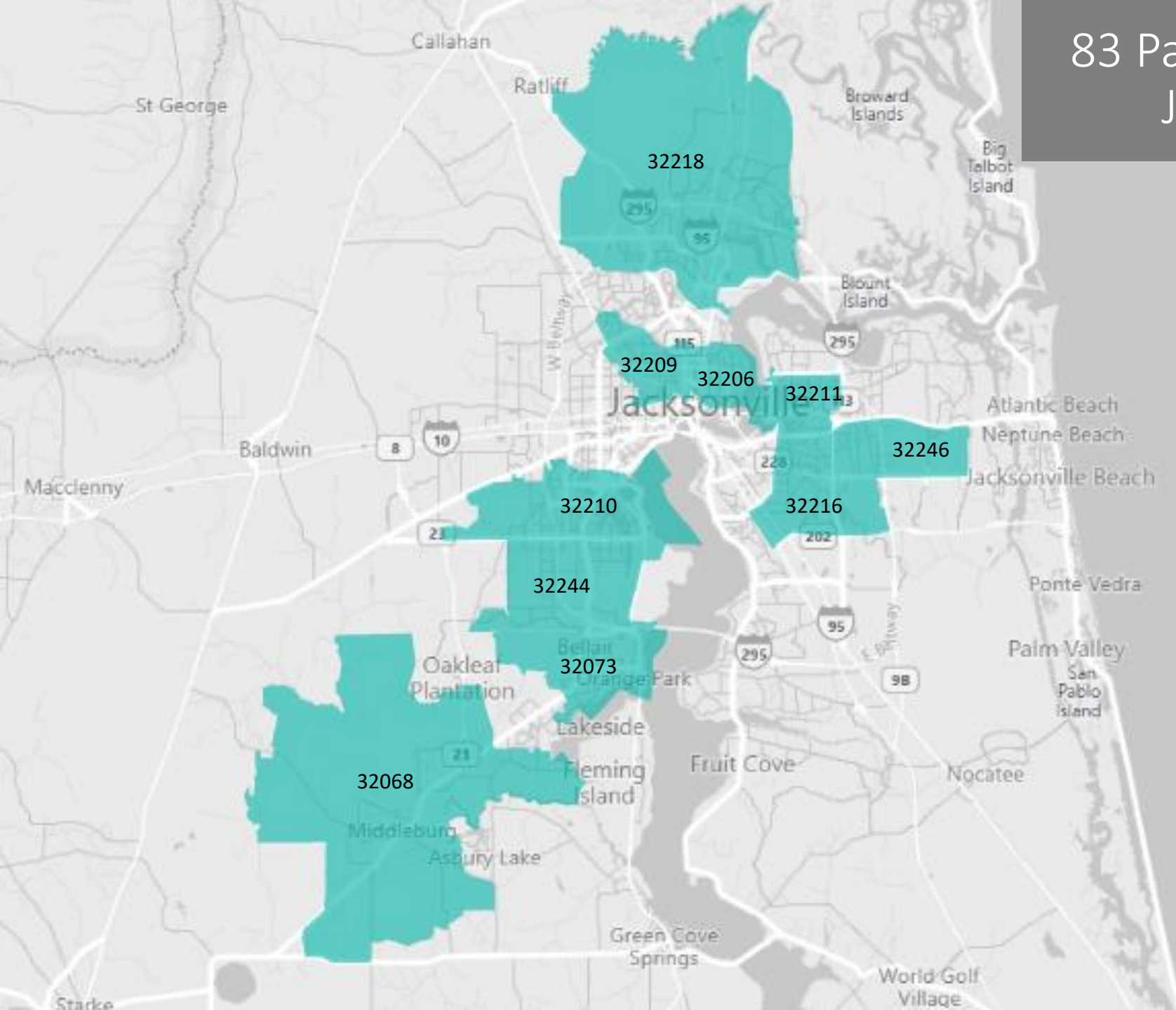
FY4: July 2020 – December 2020



89% of all Referrals Live in Jacksonville Metropolitan Area

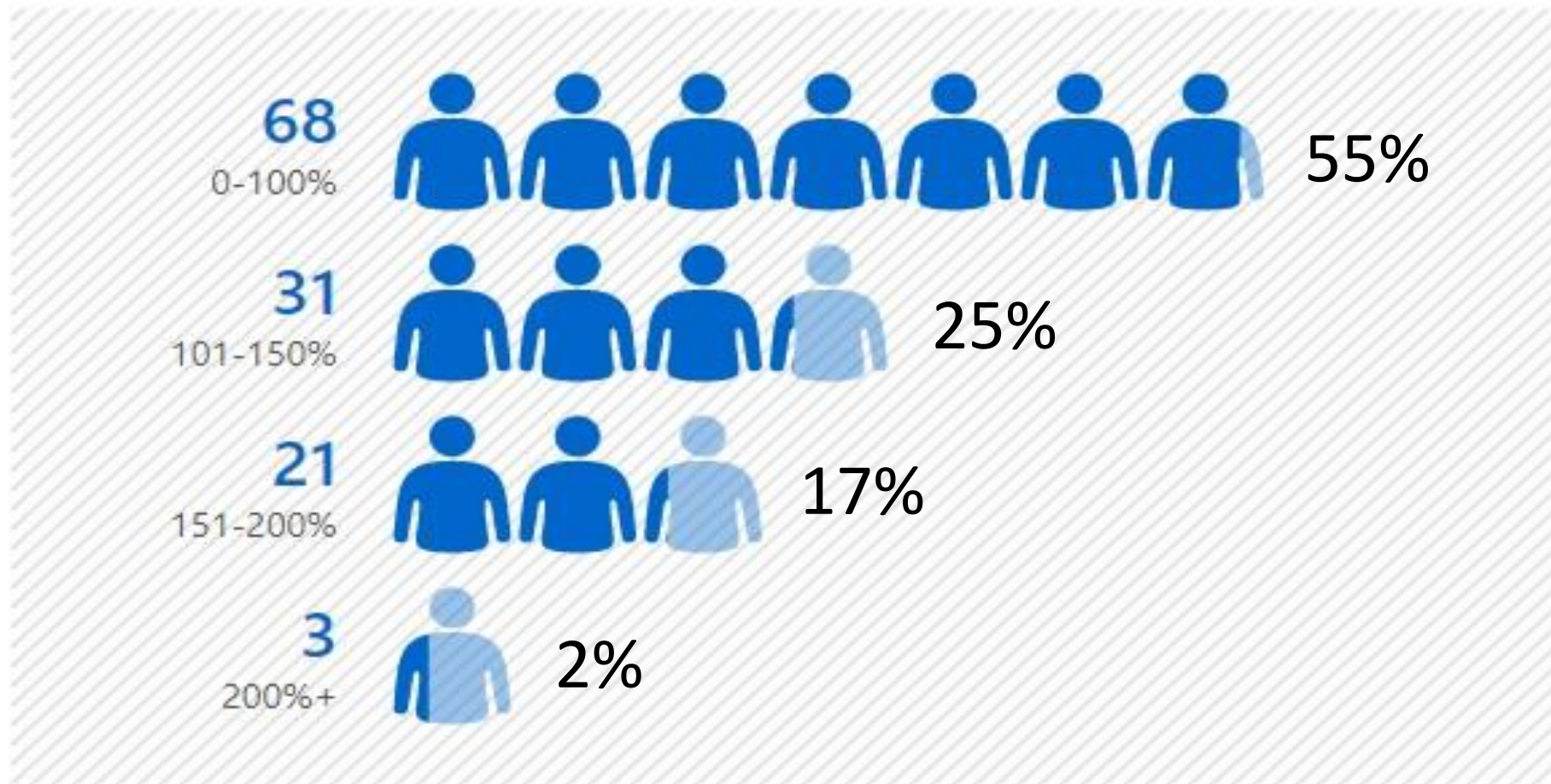


83 Patients from 10 Zip Codes in Jacksonville Metro Area



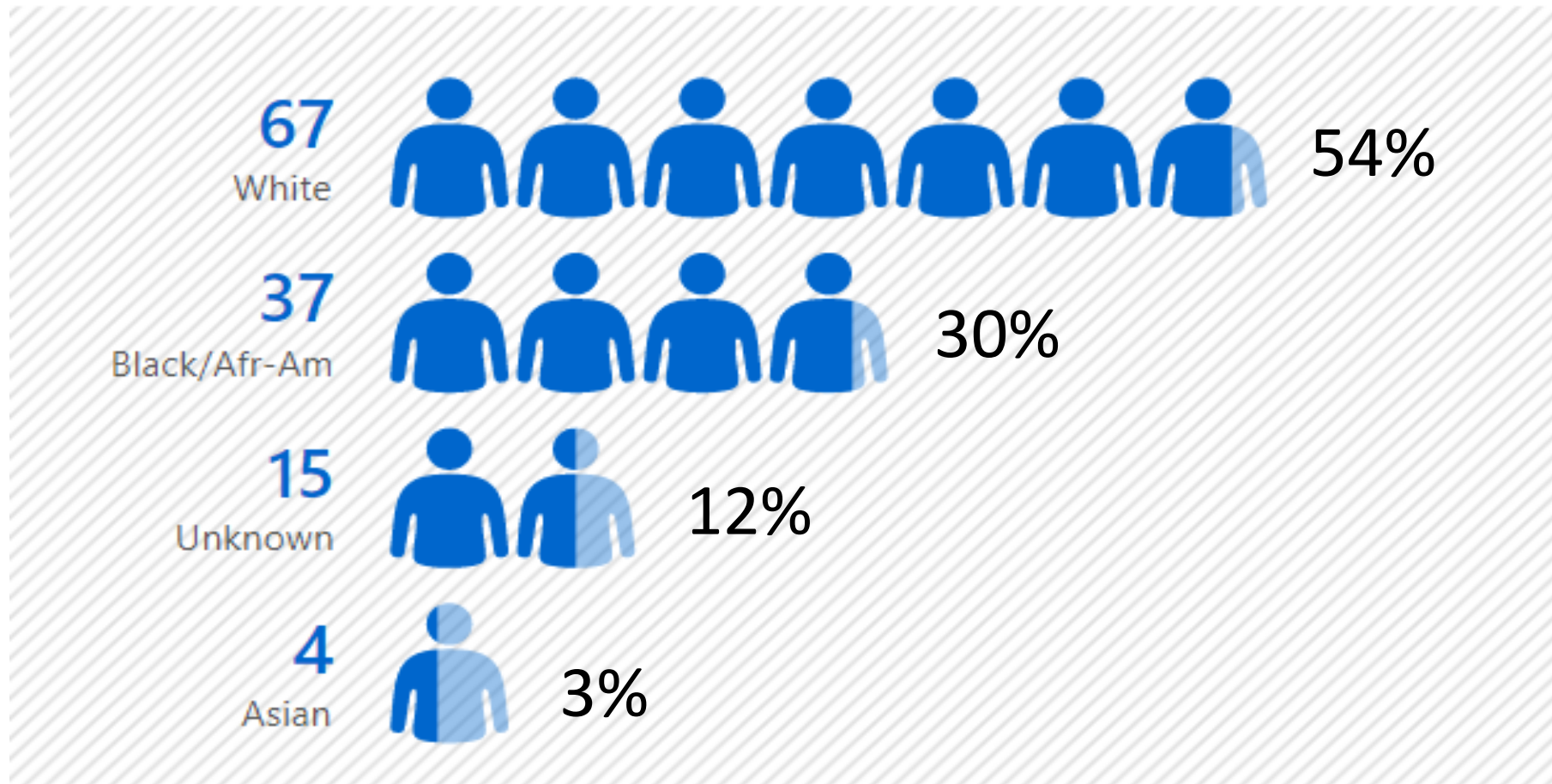
New Demographics for Contacted Patient Referrals (123/169 or 73% of All Referrals)

Income: % Federal Poverty Level



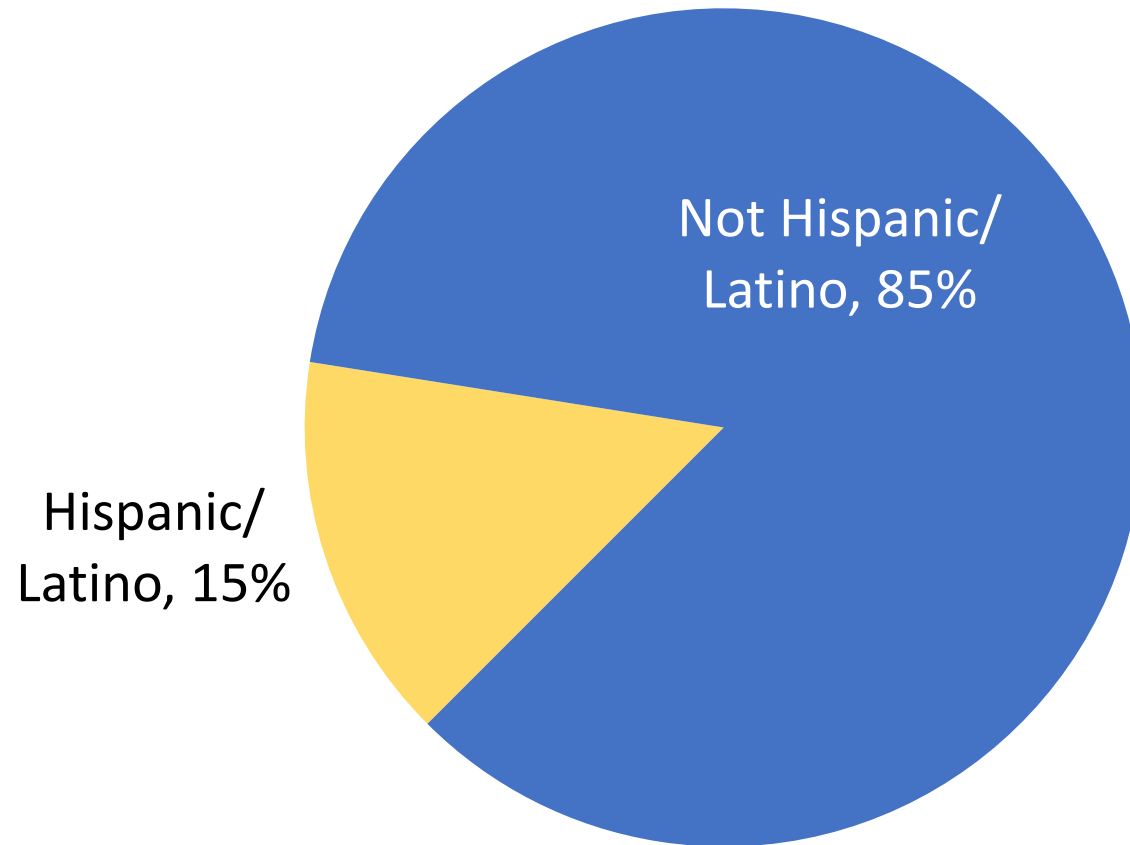
New Demographics for Contacted Patient Referrals (123/169 or 73% of All Referrals)

Patient Referrals by Race



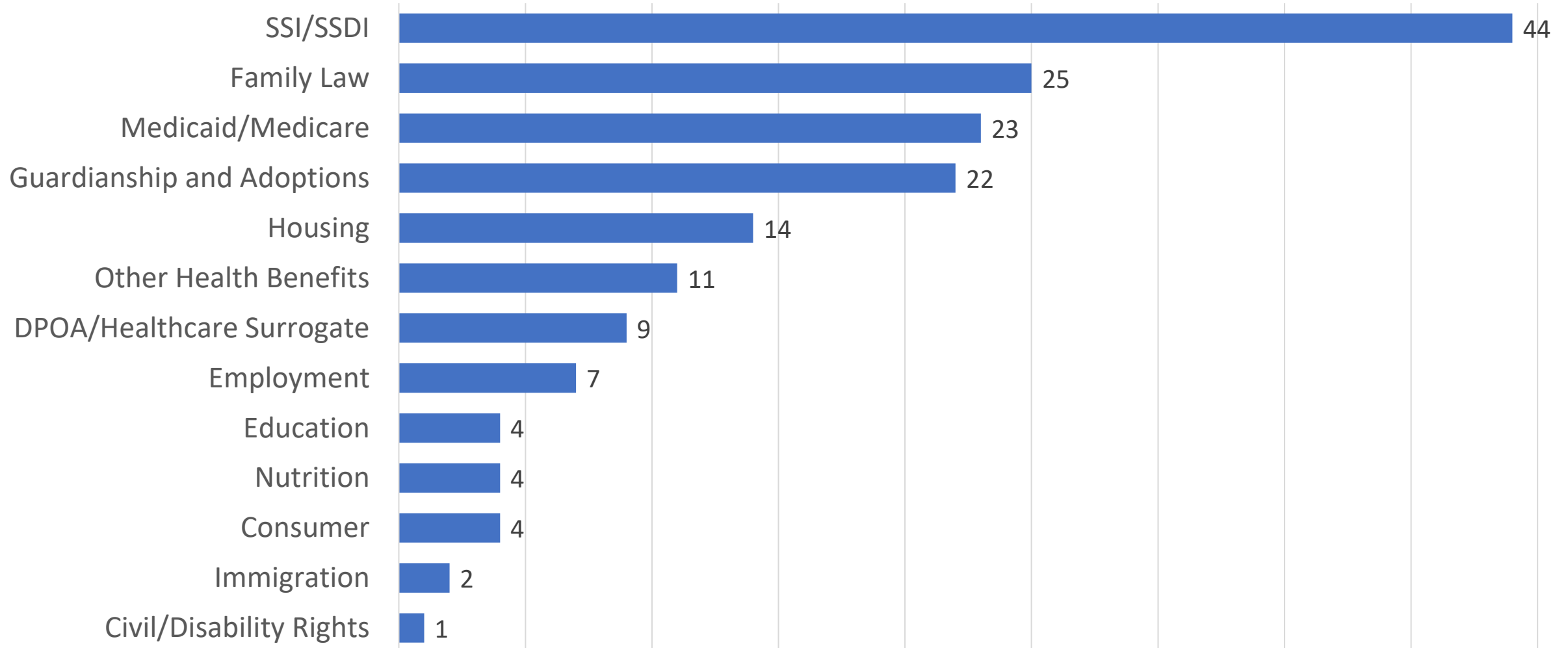
New Demographics for Contacted Patient Referrals (123/169 or 73% of All Referrals)

Patient Referrals by Hispanic/Latino Ethnicity



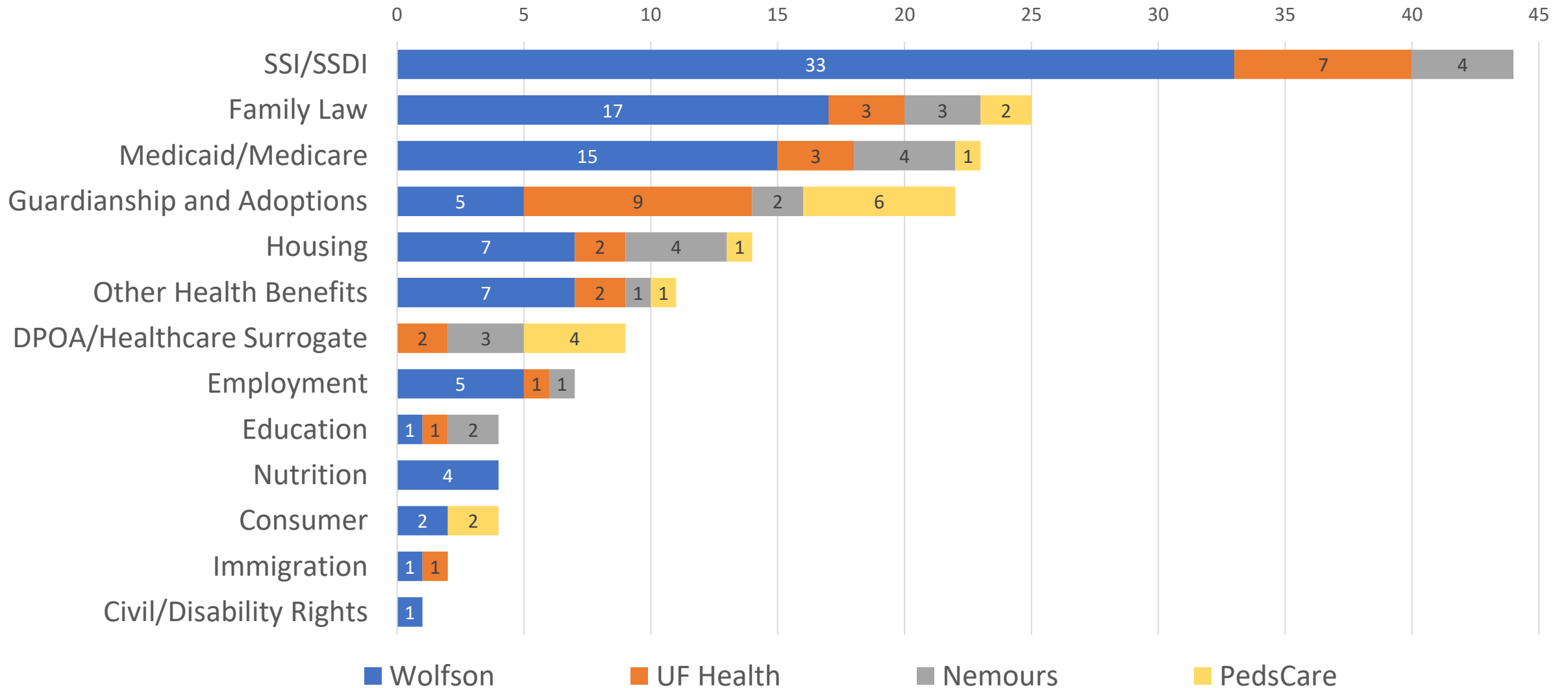
169 Patients Referred for 170 Legal Issues

FY4: July 2020 – December 2020



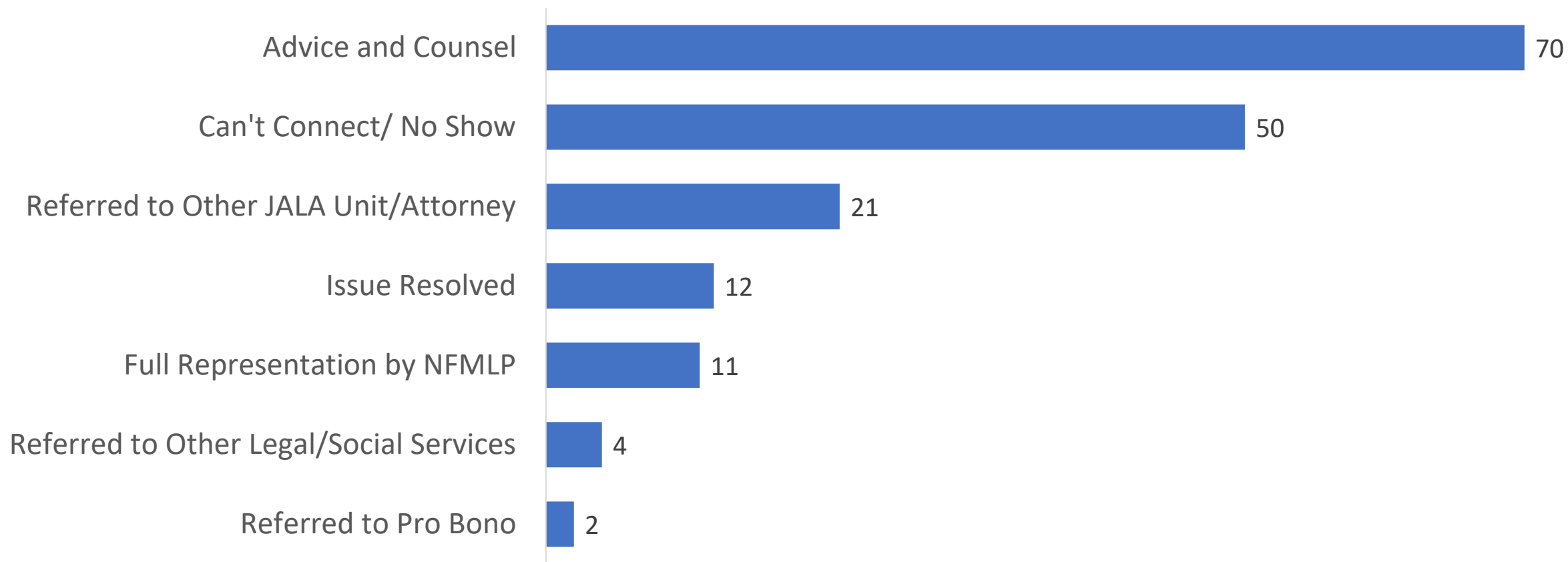
Legal Issues by Referral Partner

FY4: July 2020 – December 2020



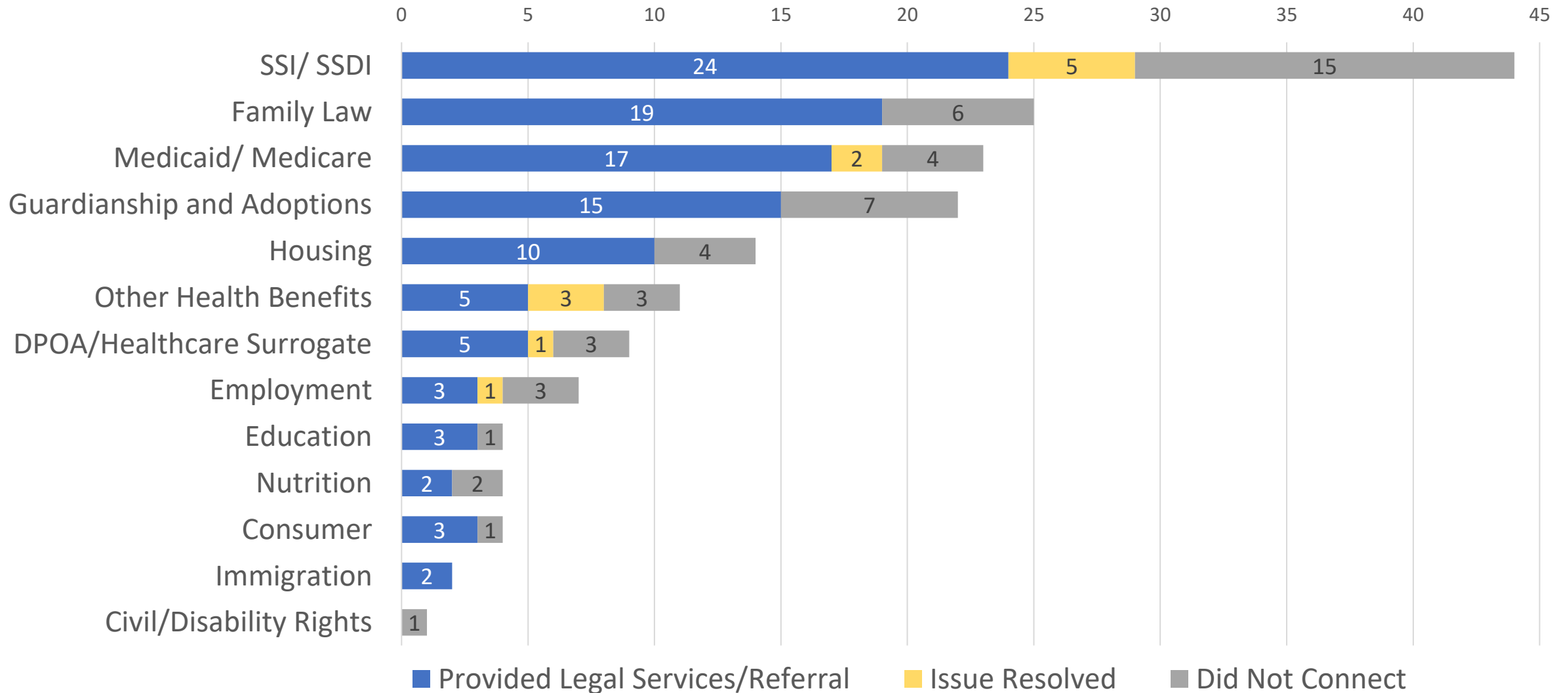
Referral Outcomes

FY4: July 2020 – December 2020



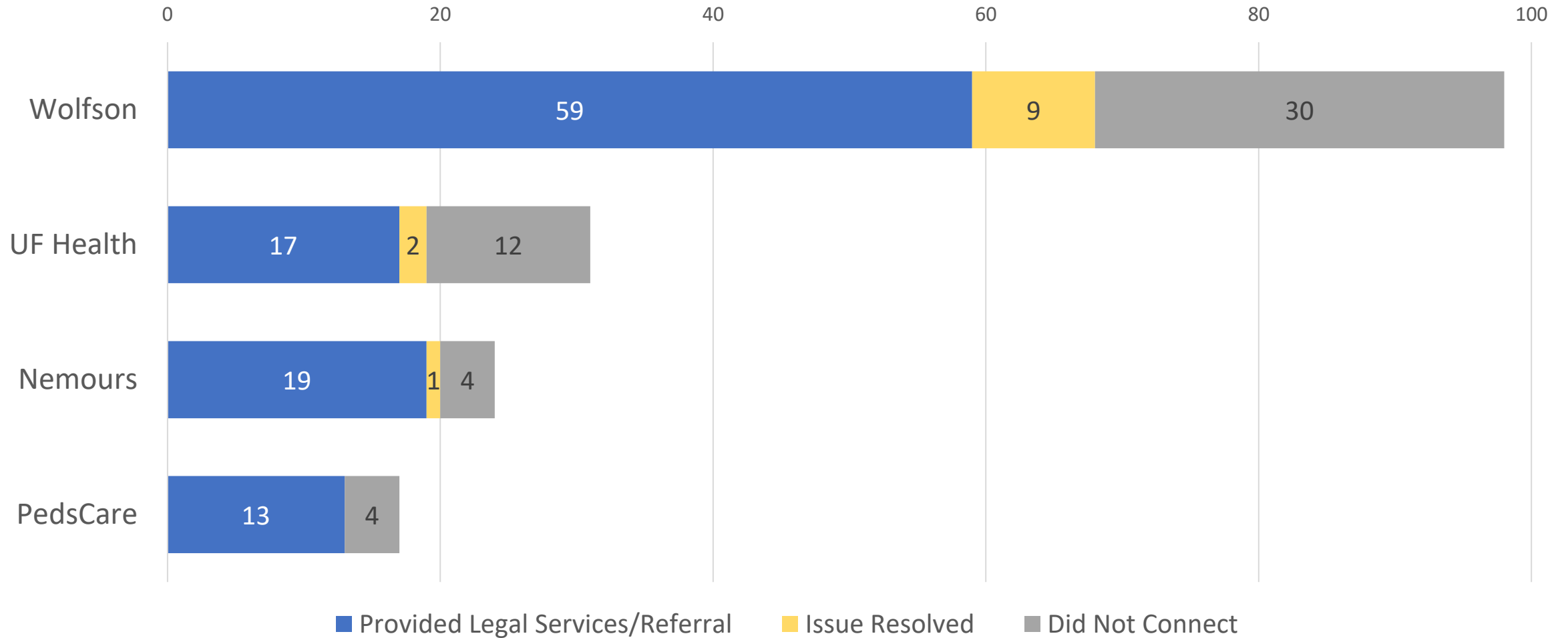
Simplified Outcomes by Legal Issue

FY4: July 2020 – December 2020



Simplified Outcomes by Referral Partner

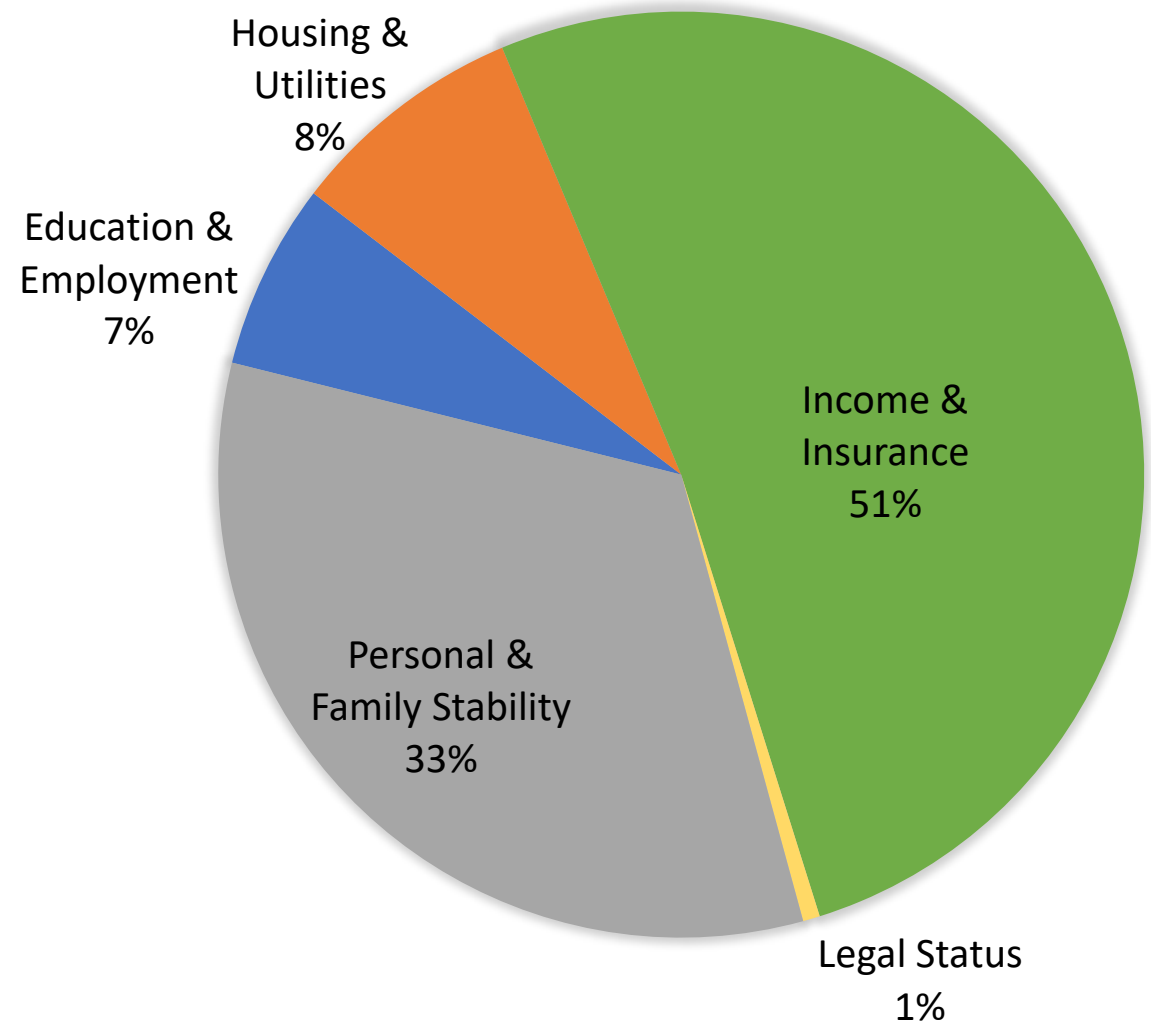
FY4: July 2020 – December 2020



Social Determinants of Health

Referred July 2020 – December 2020

Social Determinant of Health - Primary Legal Issue	Number of Referrals
Education & Employment - Education, Employment	11
Housing & Utilities - Housing	14
Income & Insurance - SSI/ SSDI, Medicaid/ Medicare, Other Health Benefits, Nutrition, Consumer	87
Legal Status - Immigration, Criminal	1
Personal & Family Stability - Family Law, Guardianship & Adoptions, DPOA/ Healthcare Surrogate	56



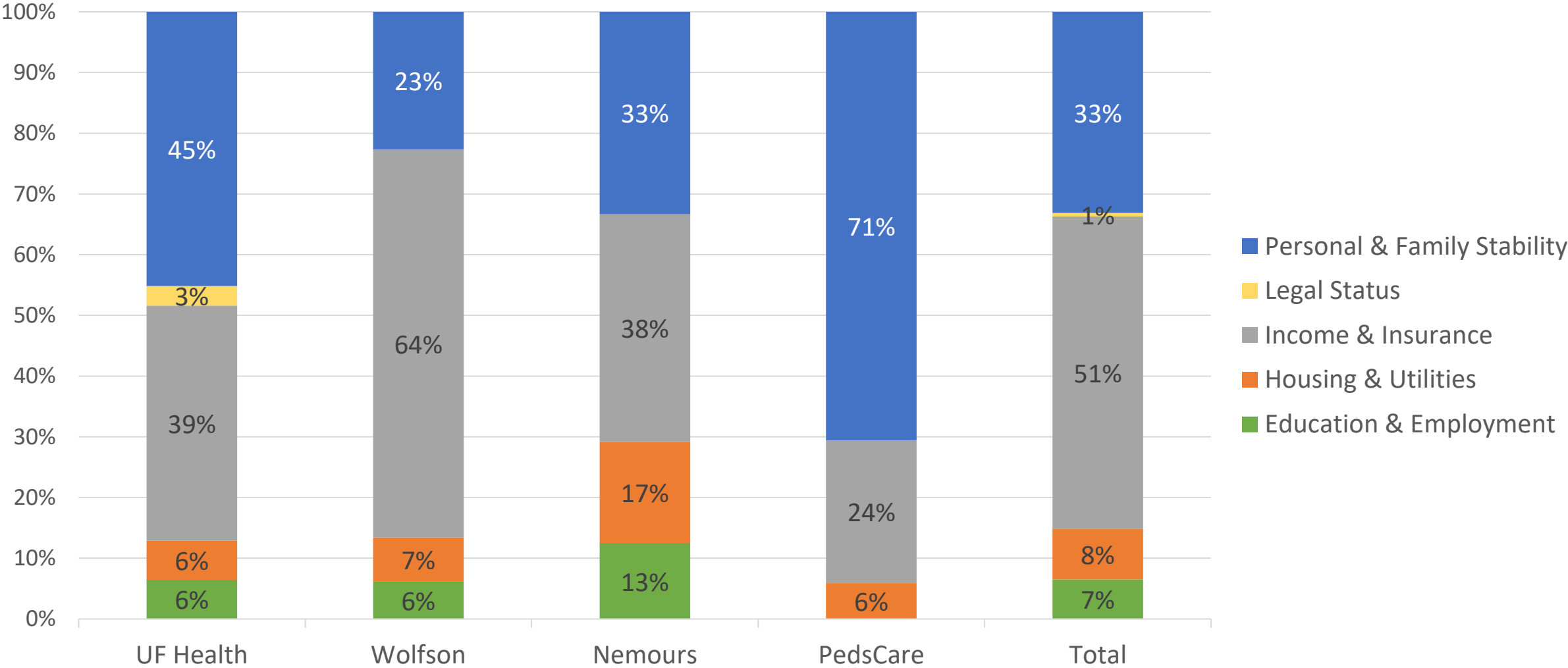
Social Determinants of Health by Partner

Referred July 2020 – December 2020

Social Determinant of Health	UF Health	Wolfson	Nemours	PedsCare
Education & Employment	2	6	3	0
Housing & Utilities	2	7	4	1
Income & Insurance	12	62	9	4
Legal Status	1	0	0	0
Personal & Family Stability	14	22	8	12

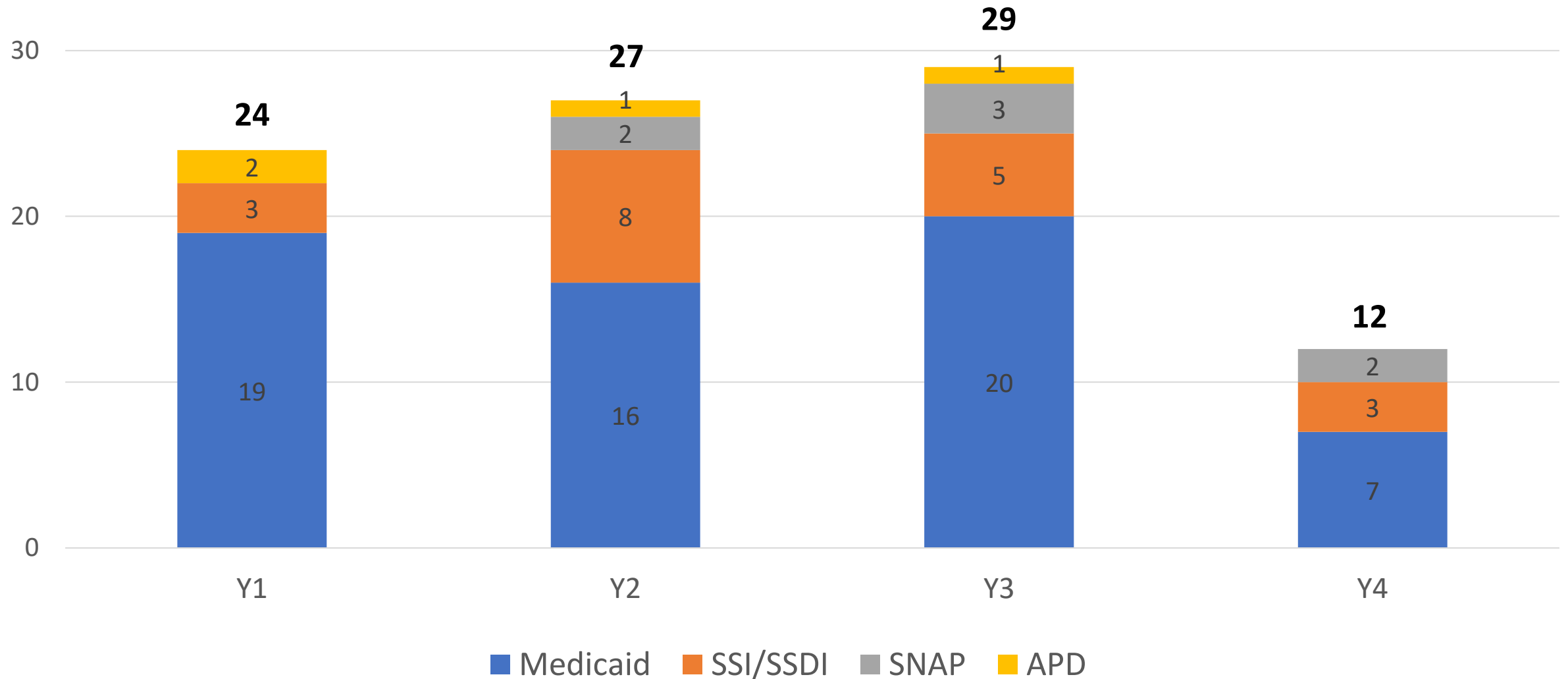
Social Determinants of Health by Partner

Referred July 2017 – December 2020



NFMLP Won At Least 92 Public Benefits Cases

Cases Closed July 2017– December 2020



JALA Saves Family Over \$100,000; Restores Monthly Benefits in Two SSI Cases

The Cases:

- Siblings aged 17 & 19 referred to NFMLP from UF Health in 2017.
- SSA discontinued monthly SSI benefits; ruled that an overpayment of \$83k was to be repaid after unreported assets were discovered.
- The ruling was in error. The family spent almost five years without the benefits. NFMLP took the case, worked it for over three years, and won!

The Outcome:

- Family avoided repayment of \$83,900
- Recouped almost \$20,000 in unpaid benefits
- Now receiving monthly payments of \$538 and \$308 each (total \$846)

Financial Outcomes for 22 Health Insurance Cases Represented by NFMLP

Cases Closed July 2017 – December 2020

Successful Advocacy for Payment of Medical Expenses	# Cases	Lump Sum
Secured Medicaid Coverage	15	\$355,297
Obtained Payment on Medicaid Claim	5	\$104,665
Obtained Payment on Health Insurance Claim	1	\$17,009
Stopped Debt Collection Activity	1	NA
Total	22	\$476,972

Return on Investment = $(\$476,971 - \$100,000) / \$100,000 * 100 = 377\%$

Note: \$100,000 represents the financial investment of Baptist Health over 4 years at \$25,000 per year. Year 4 ends June 30, 2021, so the ROI calculation underestimates ROI when completed mid-year. Source of ROI calculation: Teufel, J. A., et al. (2012). Rural Medical-Legal Partnership and Advocacy: A Three-Year Follow-up Study. Journal of Health Care for the Poor and Underserved, 23(2), 707

Financial Outcomes for 27 Other Cases Represented by NFMLP

Cases Closed July 2017 – December 2020

Successful Advocacy for Specified Benefit	# Cases	Lump Sum	Monthly
Supplemental Security Income (SSI)	18	\$131,666	\$7190
Social Security Disability Insurance (SSDI)	1	\$0	\$839
Social Security Survivor Benefit	1	\$3000	\$1000
Food Stamps (SNAP)	7	\$2512	\$1557
Total	27	\$137,178	\$10,586

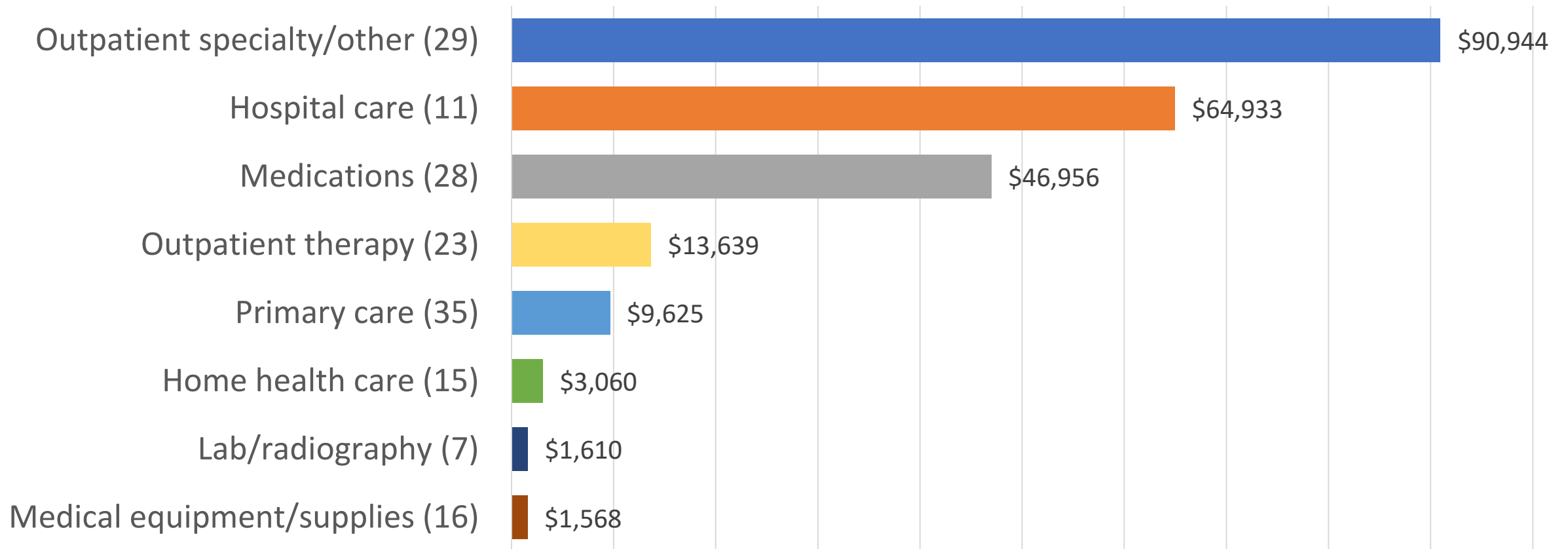
Prospective Cost Per Year of Health Care Service Utilization by Children with Medical Complexity (CMC) on Medicaid

Cases Closed July 2017 – December 2020

Health Care Service	# CMC Using Service	Annual Spending per Child	Totals
Hospital Care	11	\$5903	\$64,933
Outpatient Specialty & Other Care	29	\$3136	\$90,944
Medications	28	\$1677	\$46,956
Outpatient Therapy	23	\$593	\$13,639
Primary Care	35	\$275	\$9,625
Laboratory & Radiographic Testing	7	\$230	\$1,610
Home Health Care	15	\$204	\$3,060
Medical Equipment & Supplies	16	\$98	\$1,568
Total Prospective Savings			\$232,335

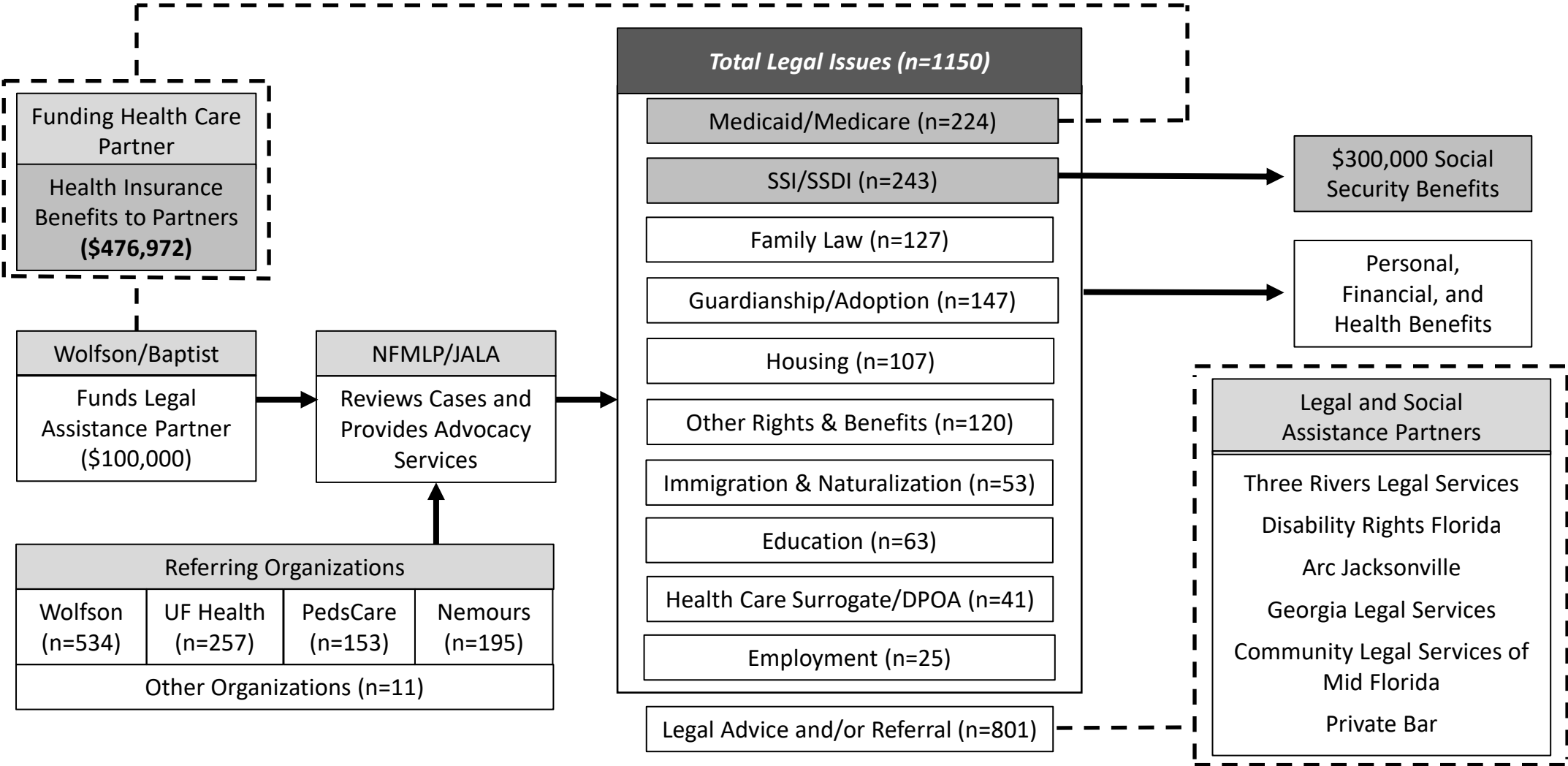
Prospective Cost Savings Per Year by Health Care Service (# CMC)

Cases Closed July 2017 – December 2020



NFMLP Processes and Impacts

July 2017 – December 2020



Adapted from: Teufel, J. A., et al. (2012). Rural Medical-Legal Partnership and Advocacy: A Three-Year Follow-up Study. Journal of Health Care for the Poor and Underserved, 23(2), 705-714